



LEISURE
TRAVEL VANS



October 23, 2018

Campaign Update CA#9108

Triple E Recreational Vehicles
A Division of Triple E Canada Ltd.

P: 204 325 4361
F: 204 325 5241

301 Roblin Blvd.
P.O. Box 1230
Winkler, Manitoba CA
R6W 4C4

U.S. Mailing:
P.O. Box 68
Walhalla, ND 58282

LEISUREVANS.COM
TRIPLEERV.COM

«First_Name»
«Address_Line_1»
«City», «State» «ZIP_Code»

VIN #
Coach Serial #

Subject: Rear Hitch not installed at the Factory
Affects certain 2019 Wonder W24RTB Motorhomes

The rear hitch was not installed at the factory during the manufacturing process.

Correction:

To correct this situation, please follow the SOP included. Please claim the labour to perform the campaign update on a warranty claim. Contact Triple E RV / Leisure Travel Vans – Customer Service / Warranty Advisors to order the necessary parts. 1-877-992-9906

Labour to perform this Campaign Update: 0.8 hrs

Thank you for your anticipated support in correcting this concern.

Sincerely,

Brad Wall
Customer Relations / Warranty Manager

BW/wcw

Enclosure



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«Owner_Name»
«Owner_Addr1»
«Owner_Addr2»
«Owner_City», «Owner_Prov» «Owner_Postal_Code»

«Unit», «Chassis_Serial_Number»
«Coach_Serial_Number»

Subject: Rear Hitch not installed at the Factory
Affects certain 2019 Wonder W24RTB Motorhomes

The rear hitch was not installed at the factory during the manufacturing process.

Correction:

To correct this situation, please contact your selling dealer to have them install the rear hitch. It will be performed at no charge to you.

Thank you for your anticipated support in correcting this concern. We sincerely apologize for creating this inconvenience.

Sincerely,

Brad Wall
Customer Relations / Warranty Manager

BW/wcw

Enclosure

