



March 29, 2018

Campaign Update CA#8956

Triple E Recreational Vehicles
A Division of Triple E Canada Ltd.

P: 204 325 4361
F: 204 325 5241

301 Roblin Blvd.
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Winkler, Manitoba CA
R6W 4C4

U.S. Mailing:
P.O. Box 68
Walhalla, ND 58282

LEISUREVANS.COM
TRIPLEERV.COM

«Owner_Name»
«Address1»
«Address2»
«Address3», «Prov» «Postal_Code»

«Unit», «VIN»
«Serial»

Subject: The Optional Wi-Fi Extender Router Cable
Affects certain 2018 Serenity & 2018 Wonder Motorhomes

Our in-house inspections have confirmed the Wi-Fi extender router cable is plugged into the incorrect port. The cable is currently connected to the Ethernet port and should be connected to the POE port.

Correction:

To correct this situation, please follow the SOP included.

Thank you for your anticipated support in correcting this concern.

Sincerely,

Brad Wall
Customer Relations / Warranty Manager

BW/wcw

Enclosure



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«First_Name»
«Address_Line_1»
«City», «State» «ZIP_Code»

Stock:

Subject: The Optional Wi-Fi Extender Router Cable
Affects certain 2018 Serenity & 2018 Wonder Motorhomes

Our in-house inspections have confirmed the Wi-Fi extender router cable is plugged into the incorrect port. The cable is currently connected to the Ethernet port and should be connected to the POE port.

Correction:

To correct this situation, please follow the SOP included. Please claim the labour to perform this campaign update on a warranty claim.

Labour to perform this Campaign Update: 0.2 hrs

Thank you for your anticipated support in correcting this concern.

Sincerely,

Brad Wall
Customer Relations / Warranty Manager

BW/wcw

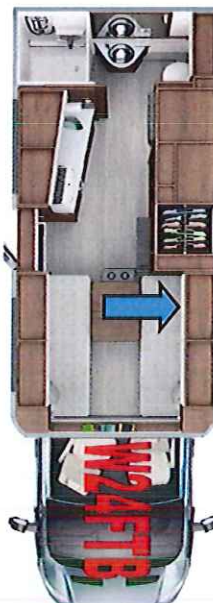
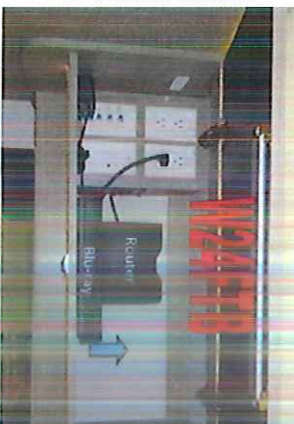
Enclosure



RECREATIONAL VEHICLES

SOP QAAR 8956 Wi-Fi Router Cable Bulletin

Department: 17
People Required: 1
Time to Complete: 6 min
Date Created: Mar. 21, 2018
Date Revised:
Rev #:
Created by Initial: GK Verified: DP

 Find the Wi-Fi router for the W24MB under TV flip up cabinet. 1	 Find the Wi-Fi for the W24FTB in the drivers side overhead cabinet mounted on the sidewall. 2	 For the W24FTB only, the Blu-ray Player is held to the cabinet base with self-adhesive Velcro strips. Pull the Blu-ray Player up by putting gentle pressure on the outer bottom corner while pulling up. 3
 Unclip the backing of the router from the sidewall 4	 Find the Wi-Fi router for the S24CB in the passenger side rear overhead cabinet. 5	 Push upward on the router then pull towards the inner cabinet to disengage from the wall. 6
 Remove the Wi-Fi extender cable from the Ethernet port by pinching to release the tab. 7	 Insert the Wi-Fi extender cable into the POE port. A red light should be seen on the back of the router. Reassemble and reinstall. 8	9