

# WH70 Campaign - Replacing Heating Element for Reducing Agent (MY 2013-2016 Cayenne Diesel)

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English (GB)

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**PLEASE NOTE: This action is fully independent of the approved Emissions Modification Recall on Cayenne Diesel Vehicles. For owner convenience, this action can be performed at the same time as other service work, but can also be done independent of the diesel modification. Owners do not need to receive the diesel modification in order to receive this repair.**

## WH70 Campaign - Replacing Heating Element for Reducing Agent

### Overview

There is a possibility that values measured by the temperature sensor in the heating element will not be correct on the affected vehicles due to contamination by the reducing agent (AdBlue). In addition, the reducing agent can cause the heating ribs in the heating element to corrode as a result of the high temperatures, thereby changing the resistance of the heating element.

The Check Engine light will be activated and the warning "Engine control fault - Visit workshop" will be displayed in the instrument cluster in both cases. Furthermore, the message prompting you to add reducing agent will be displayed and the remaining range will be limited to max. 1,050 km (652 mls) irrespective of the actual reducing agent reservoir level.

To prevent this from happening, the heating element for the reducing agent with integrated temperature sensor must be replaced with an optimised version.

**PLEASE NOTE: If customers have previously paid for any repairs related to the heating element for the reducing agent conditions described in the WH70 Campaign, they may submit required documentation for possible reimbursement. All customers will be receiving a claim form along with**

**their Emissions Campaign Notification Letter, which provides instructions on how to properly submit for reimbursement. The reimbursement processes will all be handled through the Garden City Group. If you receive any customer questions/inquiries on previous repair reimbursement, please advise them to contact the Garden City Group.**

**Garden City Group**

Email - [Questions@PorscheHeatingElementRepair.com](mailto:Questions@PorscheHeatingElementRepair.com)

Phone - 1-855-382-6393

Website - [www.PorscheHeatingElementRepair.com](http://www.PorscheHeatingElementRepair.com)

Address - WH70 Heating Element Campaign

C/O GCG

PO Box 10681

Dublin, OH 43017-9381

<b>Model type</b>	<b>Cayenne Diesel (92A)</b>
<b>Model year</b>	<b>2013 to 2016</b>
<b>Manufacturing period</b>	between 03/21/2012 and 10/14/2015
<b>Number</b>	<b>11,480</b>
<b>Affected markets</b>	PCNA

## Parts required

### Scope 1:

Part No.	Designation	Quantity/vehicle	Parts return request
00004330413	Heating element repair kit	1 unit	No
95811122010	Clamping sleeve	1 unit	No

### Scope 2:

Part No.	Designation	Quantity/vehicle	Parts return request
00004330413	Heating element repair kit	1 unit	No
95811122010	Clamping sleeve	1 unit	No
...	Reducing agent (AdBlue)	19.5 litres*	No

\*In the context of warranty invoicing for Part No. **WH700000001**, designation "AdBlue" as **sublet item & additional measures** costing **\$52.00** during warranty processing.

## Ordering required parts

Please note: Parts for this campaign will be automatically allocated to your dealership. Approximately 80% of the Heating Element Repair Kit (00004330413) and 60% of the Clamping Sleeve (95811122010) will be allocated.

If you need additional quantities of the Clamping Sleeve (95811122010), dealers can order as normal if necessary via Polaris.

## Warranty processing

Please enter the campaign carried out in the vehicle Warranty and Maintenance booklet. / No entry of the campaign carried out is necessary in the Warranty and Maintenance booklet for this campaign.

### Scope 1: Replacing heating element for reducing agent - the reducing agent does not need to be changed.

Damage Code	WH70 66 000
Repair Code	2
Working time	149 TU

### Scope 2: Replacing heating element for reducing agent and changing reducing agent

Damage Code	WH70 66 000
Repair Code	2
Working time	194 TU

If any questions arise, please feel free to contact me directly.

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