

WJ85 Campaign - Retrofitting Connecting Plates on the Rear Brake Calipers (MY 2019 Cayenne)

English (GB)

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WJ85 Campaign - Retrofitting Connecting Plates on the Rear Brake Calipers

Overview

There is a possibility that brake noises will come from the rear brake system while braking at low deceleration on the affected vehicles.

Customers may regard these brake noises as an acoustic defect.

To prevent complaints about these noises, connecting plates must be retrofitted on the rear brake calipers.

Model type	Cayenne (9YA)
Model year	2019
Manufacturing period	between 05/30/2018 and 09/11/2018
Number	1,866

To download a list of your affected customers for this campaign, please follow the instructions found at <https://ppn.porsche.com/portal/docs/DOC-182765>.

Porsche Mobility

If requested, the mobility of the affected customer can be guaranteed by offering a suitable replacement vehicle or by having the vehicle transported to the relevant Porsche Centre.

Please invoice this additional service with the campaign scope via WWS.

Parts required

Part No.	Designation	Quantity/vehicle	Parts return request*
9Y0615409	Connecting plate	4 ea.	No
9A700758500	Cheese head bolt, M12 x 1.5 x 85	4 ea.	No

* The parts must be stored until such a time as the **related warranty or campaign claim has been credited** in WWS. If a **barcode is generated** with the credit note, the affected part must be sent to Porsche AG as usual. If no barcode is generated with the credit note, the part can go directly into the genuine remanufactured parts process or be scrapped.

Ordering required parts

Please note: Parts for this campaign will be automatically allocated for up to 30% of the vehicles that are serviced at your dealership. A second allocation will be provided at a later date once sufficient parts available. If more parts are needed before next allocation, please order if necessary by emailing recallrelease@porsche.us.

Warranty processing

Please enter the campaign that was carried out in the Warranty and Maintenance booklet for the vehicle.

Scope 1: Retrofitting connecting plates on the rear brake callipers

Damage code	WJ85 66 000
Repair code	1
Working time	103 TU

If any questions arise, please feel free to contact me directly.

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