

WJ61 Campaign - Checking Filler Flap and Charge Port Door and Replacing Them if Necessary (MY 2017-2019 Panamera)

English (GB)

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Update 01/14/19:

Technical Information Update: The following revisions have been made to the WJ61 Technical Bulletin:

- Under "Warranty Processing", Scope 3 labor time has been adjusted to 174TU.

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- Under "Warranty Processing", Scope 4 sublet labor time has been adjusted to 150TU.

Update 12/12/18:

Parts status Update - A 2nd allocation of 4 of the Filler Flap (00004330428) has been distributed to a limited number of dealers, based on the expected number of affected vehicles. If additional parts needed, please order if necessary by emailing recallrelease@porsche.us.

- All Hybrid Charge Port Door parts (00004330429) must be ordered if necessary by emailing recallrelease@porsche.us.

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Overview

There is a possibility that the required clearance of the filler flap and charge port door with respect to the body side panel is not guaranteed under all conditions due to unfavourable tolerances.

As a result, the filler flap and charge port door may be difficult to open and close.

To prevent this from happening, the filler flap and charge port door must be checked and replaced if necessary.

Model type	Panamera (971)
Model year	2017 to 2019
Manufacturing period	between 09/03/2016 and 03/29/2018
Number	9,228

To download a list of your affected customers for this campaign, please follow the instructions found at <https://pnp.porsche.com/portal/docs/DOC-182765>.

Porsche Mobility

If requested, the mobility of the affected customer can be guaranteed by offering a suitable replacement vehicle or by having the vehicle transported to the relevant Porsche Centre.

Please invoice this additional service with the campaign scope via WWS.

Parts required

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Part No.	Designation	Quantity/vehicle	Parts return request*
00004330428	Filler flap	1 ea. (only if required)	No
00004330429	Charge port door	1 ea. (only if required)	No
WJ610000001**	Expendable items (masking materials, sanding materials and cleaning agents, paint in vehicle colour)	1 ea. (only if required and only for warranty invoicing)	-
WJ610000002***	Expendable items (masking materials, sanding materials and cleaning agents, paint in vehicle colour)	1 ea. (only if required and only for warranty invoicing)	-

* The parts must be stored until such a time as the **related warranty or campaign claim has been credited** in WWS. If a **barcode is generated** with the credit note, the affected part must be sent to Porsche AG as usual. If no barcode is generated with the credit note, the part can go directly into the genuine remanufactured parts process or be scrapped.

** For warranty processing, enter the Part No. **WJ610000001** with the "expendable items" designation as an **additional part** costing \$13.50 USD in the warranty claim.

*** For warranty processing, enter the Part No. **WJ610000002** with the "expendable items" designation as an **additional part** costing \$20.50 USD in the warranty claim.

Ordering required parts

Please note: Dealers will receive initial allocation of 6 of the required Non-Hybrid Filler Flap part number (00004330428). If additional parts needed before next allocation, please order if necessary by emailing recallrelease@porsche.us.

All Hybrid Charge Port Door parts (00004330429) must be ordered if necessary by emailing recallrelease@porsche.us.

No parts are required for **checking** the filler flap and charge port door.

Warranty processing

Please enter the campaign that was carried out in the Warranty and Maintenance booklet for the vehicle.

Scope 1: Checking projection between filler flap and side panel - The filler flap does not have to be replaced (Non-Hybrid vehicles)

Damage code	WJ61 66 000
Repair code	1
Working time	21 TU

Scope 2: Checking projection between filler flap and side panel and between charge port door and side panel - The filler flap and charge port door do not have to be replaced (Hybrid vehicles)

Damage code	WJ61 66 000
Repair code	1
Working time	26 TU

Scope 3: Checking projection between filler flap and side panel - replacing filler flap - All work required for replacing the filler flap was carried out fully by the Porsche Centre (Non-Hybrid vehicles)

Damage code	WJ61 66 000
Repair code	2
Working time	154 TU

Scope 4: Checking projection between filler flap and side panel - replacing filler flap - The filler flap was replaced by an external service provider (Non-Hybrid vehicles)

Damage code	WJ61 66 000
Repair code	2
Working time	24 TU
Sublet labour time	max. 130 TU

Scope 5: Checking projection between filler flap and side panel and between charge port door and side panel - Only the filler flap must be replaced and all work required for replacing the filler flap was carried out fully by the Porsche Centre (Hybrid vehicles)

Damage code	WJ61 66 000
Repair code	2
Working time	179 TU

Scope 6: Checking projection between filler flap and side panel and between charge port door and side panel - Only the filler flap must be replaced and the filler flap was replaced by an external service provider (Hybrid vehicles)

Damage code	WJ61 66 000
Repair code	2
Working time	29 TU
Sublet labour time	max. 150 TU

Scope 7: Checking projection between filler flap and side panel and between charge port door and side panel - Only the filler flap must be replaced and all work required for replacing the filler flap was carried out fully by the Porsche Centre (Hybrid vehicles)

Damage code	WJ61 66 000
Repair code	2
Working time	179 TU

Scope 8: Checking projection between filler flap and side panel and between charge port door and side panel - Only the filler

flap must be replaced and the filler flap was replaced by an external service provider (Hybrid vehicles)

Damage code	WJ61 66 000
Repair code	2
Working time	29 TU
Sublet labour time	max. 150 TU

Scope 9: Checking projection between filler flap and side panel and between charge port door and side panel - The filler flap and charge port door must be replaced and all work required for replacing the filler flap and charge port door was carried out fully by the Porsche Centre (Hybrid vehicles)

Damage code	WJ61 66 000
Repair code	2
Working time	192 TU

Scope 10: Checking projection between filler flap and side panel and between charge port door and side panel - The filler flap and charge port door must be replaced and the filler flap and charge port door were replaced by an external service provider (Hybrid vehicles)

Damage code	WJ61 66 000
Repair code	2
Working time	32 TU
Sublet labour time	max. 160 TU

If any questions arise, please feel free to contact me directly.

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