

WJ75 Campaign - Checking Towing Lug and Replacing it if Necessary (MY 2018-2019 Cayenne)

English (GB)

- [Overview](#) on page 1
- [Parts required](#) on page 1
 - [Ordering required parts](#) on page 2
- [Warranty processing](#) on page 2
 - [Scope 1: Checking towing lug, without replacing it](#) on page 2
 - [Scope 2: Checking and replacing towing lug on vehicles without Offroad package](#) on page 2
 - [Scope 3: Checking and replacing towing lug on vehicles with Offroad package \(I-no. P01\)](#) on page 2

WJ75 Campaign - Checking Towing Lug and Replacing it if Necessary

Overview

Due to a commissioning error, there is a possibility that a towing lug with right thread instead of left thread was supplied in the tool kit in the affected vehicles.

As a result, the towing lug cannot be fitted.

To prevent this, the supplied towing lug in the tool kit must be checked and replaced if necessary, depending on the result of the check.

Model type	Cayenne (9YA)
Model year	2018 to 2019
Manufacturing period	between 03/02/2018 and 04/17/2018
Number	31

To download a list of your affected customers for this campaign, please follow the instructions found at <https://ppn.porsche.com/portal/docs/DOC-182765>.

Parts required

Part No.	Designation	Quantity/vehicle	Parts return request*
PAB80561500	Towing lug	1-2 ea.**	No

* The parts must be stored until such a time as the **related warranty or campaign claim has been credited** in WWS. If a **barcode is generated** with the credit note, the affected part must be sent to Porsche AG as usual. If no barcode is generated with the credit note, the part can go directly into the genuine remanufactured parts process or be scrapped.

** 2 towing lugs are required for vehicles with Offroad package (I-no. P01).

Ordering required parts

Please note: Parts for this campaign will NOT be automatically allocated to dealerships. Parts can be ordered as normal with not PTEC/PAV or email required.

Warranty processing

Please enter the campaign that was carried out in the Warranty and Maintenance booklet for the vehicle.

Scope 1: Checking towing lug, without replacing it

Damage code	WJ75 66 000
Repair code	1
Working time	10 TU

Scope 2: Checking and replacing towing lug on vehicles without Offroad package

Damage code	WJ75 66 000
Repair code	2
Working time	10 TU

Scope 3: Checking and replacing towing lug on vehicles with Offroad package (I-no. P01)

Damage code	WJ75 66 000
Repair code	2
Working time	10 TU

If any questions arise, please feel free to contact me directly:

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