

WJ54 Campaign - Checking Side Window and Replacing it if Necessary (MY 2018-2019 911 Carrera)

English (GB)

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Overview

There is a possibility that the wrong lubricant was used for fitting the side windows.

If this is the case, there may be a chemical reaction and this will damage the coating on the moulding.

To ensure customer satisfaction, the side windows must be checked and replaced if necessary.

Model type	911 Carrera (991)
Model year	2018 to 2019
Manufacturing period	between 06/04/2018 and 06/06/2018
Number	3

To download a list of your affected customers for this campaign, please follow the instructions found at <https://ppn.porsche.com/portal/docs/DOC-182765>.

Porsche Mobility

If requested, the mobility of the affected customer can be guaranteed by offering a suitable replacement vehicle or by having the vehicle transported to the relevant Porsche Centre.

Please invoice this additional service with the campaign scope via WWS.

Parts required

Part No.	Designation	Quantity/vehicle	Parts return request*
9915431118003C	Side window, black matt (left)	1 ea. (only if required)	No
9915431128003C	Side window, black matt (right)	1 ea. (only if required)	No

* The parts must be stored until such a time as the **related warranty or campaign claim has been credited** in WWS. If a **barcode is generated** with the credit note, the affected part must be sent to Porsche AG as usual. If no barcode is generated with the credit note, the part can go directly into the genuine remanufactured parts process or be scrapped.

Ordering required parts

Please note: Parts for this campaign can be ordered as normal, with no PTEC/PAV or email required.

Warranty processing

Please enter the campaign that was carried out in the Warranty and Maintenance booklet for the vehicle.

Scope 1: The side windows do not need to be replaced

Damage code	WJ54 66 000
Repair code	1
Working time	10 TU

Scope 2: One of the side windows must be replaced

Damage code	WJ54 66 000
Repair code	1
Working time	49 TU

Scope 3: Both side windows must be replaced

Damage code	WJ54 66 000
Repair code	1
Working time	88 TU

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If any questions arise, please feel free to contact me directly.

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