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Parts

newschannel update

TO: Parts Managers and Parts Advisors	FROM: Parts Assistance Center
RE: Weekly Parts Update	DATE: November 30, 2018

CONSTRAINED PARTS

Listed below is the list of top constrained parts. Please use the backorder recovery date as your ETA. Also, the below listed parts are not be eligible for special procurement case submission. Additionally, to optimize the ordering process (including unwanted backorders), these parts will also be excluded from StockPro.

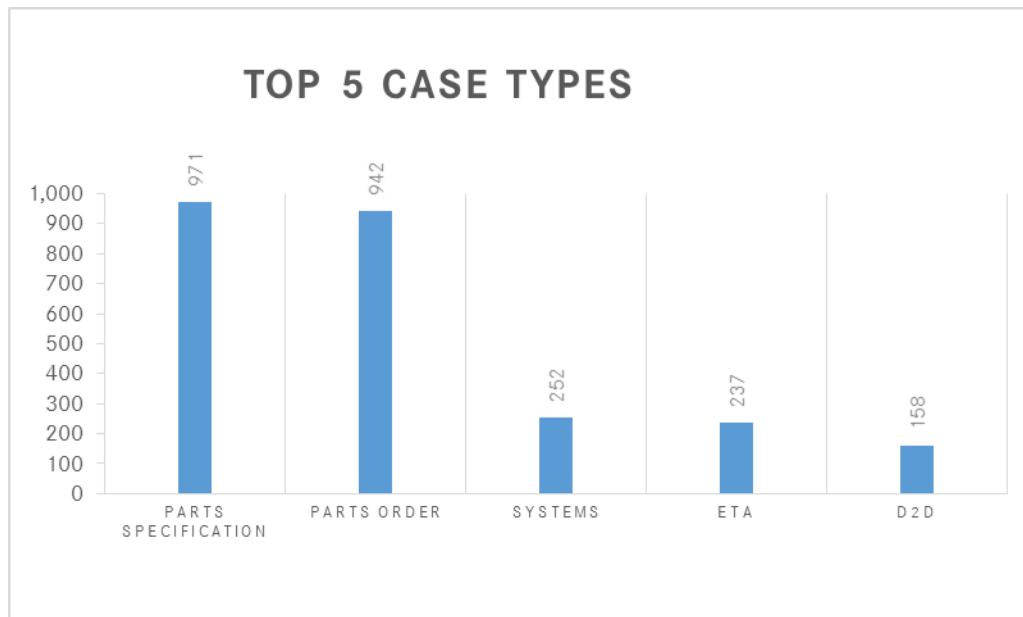
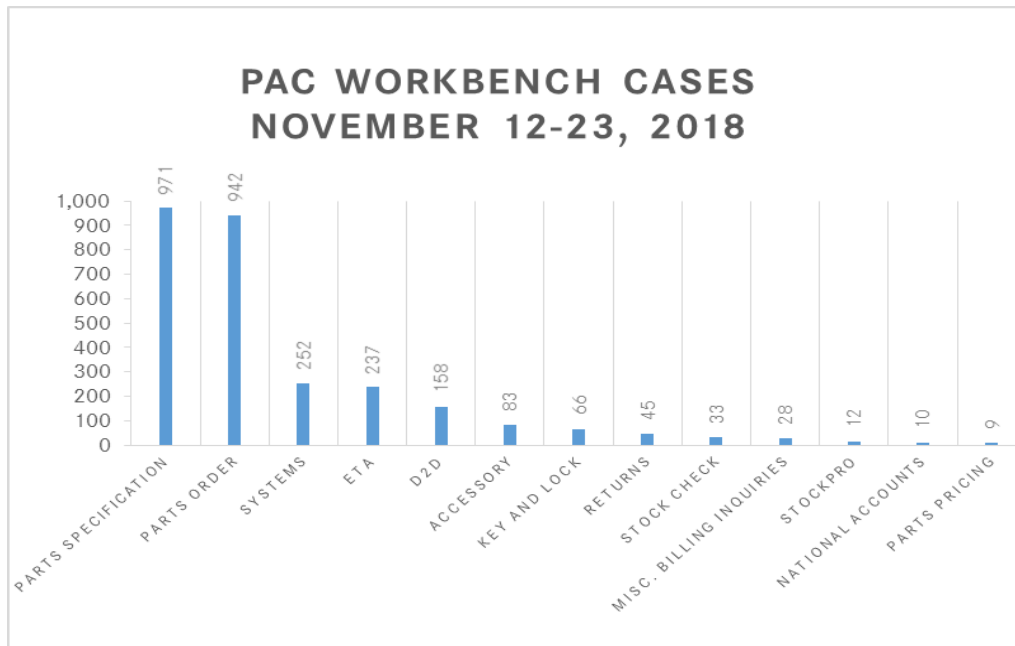
CONSTRAINED PART NUMBER	PART DESCRIPTION	QTY RCVD 11/21-11/27	BACKORDER RECOVERY
A 000 430 26 94	PRESSURE RESERVOIR	19	12/21/18
A 002 989 23 71 09	ADHESIVE	0	UNKNOWN
A 013 154 55 02 87	REMAN-ALTERNATOR	0	UNKNOWN
A 099 500 04 54	Capacitor	43	UNKNOWN
A 169 543 03 31	ELECTRICAL WIRING HARNESS / 0.75	1	12/14/18
A 204 490 17 60 64	EXHAUST GAS LINE	27	Q1 2019
A 204 490 71 35	EXHAUST PIPE	0	Q1 2019
A 204 490 72 35	EXHAUST PIPE	0	Q1 2019
A 205 670 89 00	WINDSHEILD	0	UNKNOWN
A 205 690 90 03 1C71	HEADLINER	29	UNKNOWN
A 205 690 90 03 7P58	HEADLINER	22	UNKNOWN
A 211 323 01 44	RUBBER BUFFER	0	UNKNOWN
A 211 330 01 85	BOOT	119	UNKNOWN
A 211 330 17 01	Drive Shaft	0	UNKNOWN
A 219 820 03 21	BLINKER LAMP	0	UNKNOWN
A 219 820 04 21	BLINKER LAMP	0	UNKNOWN
A 222 670 62 00	WINDSHIELD	0	Q1 2019
A 222 670 78 00	WINDSHIELD	0	Q1 2019
A 231 750 00 85 27	LOCK	411	12/21/18
W 900 589 01 67 00	WEDGE,MOULDING	0	Q1 2019





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PAC Workbench Update





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PROGRAMS AND PRODUCT UPDATES

PAC Mailbox

Please be reminded that all part inquiries are to be submitted via the PAC Workbench; emails are only accepted in case of system outage with the Workbench.

Engine Part Availability

Engines are no longer on the blocked part list and can be ordered as necessary.

Purchase Order Numbers

Please be reminded that purchase order numbers can only be used once. Should you need to update an order, please label the purchase order with an “a” or “1” supplemental name (i.e., Order-a or Order-1).

StockPro No-Proposal Dates

Due to the implementation of a key strategic project within the Daimler AG Group worldwide, StockPro will not be able to calculate and propose orders on the following days:

1. 12/7/2018
2. 1/2/2019
3. 1/3/2019
4. 1/4/2019

On these days, there will be no StockPro order proposal in your system. As a result, and because you will not be able to review and confirm the StockPro orders on these days, you won't be receiving StockPro orders the next day.

Please refer to the *StockPro No-Proposal Days* NCU dated November 30, 2018 for additional information.

Map Updates included in Service Re-Check

Please be advised that the Service Re-Check has been updated to emphasize the need to check and update the Navigation information in the Garmin units or to install the GARMIN if ordered. Customers should always have the latest map version in their vehicle.

Please refer to the *Map Updates include in Service Re-Check* NCU dated November 30, 2018 for additional information.

Wear and Tear PPI Rebates

Over the past several months, there has been an IT issue with Wear and Tear PPI rebate credits not being processed in Paragon. The issue was remedied. Any credits received on November 28, 2018 with the description “CUSTOMER REBATE for wear and tear” are related to this issue.

Please refer to the *Wear and Tear PPI Rebates Credits* NCU dated November 30, 2018 for additional information.





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PROGRAMS AND PRODUCT UPDATES (continued)

Tire Program – Extra \$2 PPI Rebate

To help dealers finish the year strong in tire sales, MBUSA will be paying out an extra \$2 PPI rebate per tire in the month of December for TirePro dealers that hit their target. Any TirePro dealer who hits their tire PPI target in the month of December will be paid out **\$8 per tire** instead of the normal \$6 per tire rebate.

Please refer to the *Extra \$2 Tire PPI for December 2018* NCU dated November 30, 2018 for additional program information.

XPPI Tip of the Week - Errors

As with EPC, on occasion you'll come across an error in the Xentry Portal Parts Information catalog. When that happens, please report it to either <XPPI-Feedback@mbusa.com> or using the PAC Workbench so we can alert Daimler to correct it. Below are some specific errors we know about.

- Some newer G-Class (W463) models can be missing all groups higher than 58. This known issue is related to an incorrect documentation in VeDoc. To find parts in the missing groups, search using only the Baumuster (e.g., 463249) and use the data card or VeDoc to identify vehicle options. Of course, you may also contact the PAC to specify parts. We expect this issue to be corrected on December 20, 2018.
- Certain 107 (SL) vehicles have the Steering sub-catalog missing. In these cases, please attempt to identify the Steering Gear Box serial number installed on the vehicle, and notify us so it can be added to VeDoc. Searching under only the Baumuster (e.g., 107048) allows the steering sub-catalog to be visible and parts can then be specified. Of course, you may also contact the PAC to specify parts.
- Some older Catalogs do not automatically select the correct ES2 color code. In most cases, simply opening the Color footnote or adding the part to the shopping cart offers the opportunity to determine the ES2 code. If the ES2 table is completely missing, also check predecessor part numbers as some may have a valid table. If no ES2 table can be found, contact the PAC for assistance, and we'll be sure to report the error.
- Similarly, the Spring Selection is not automated in certain older catalogs; in these cases, open the spring footnote and, using the data card, add up the points needed to specify the springs and shims for the vehicle. Note that there may be several tables; be sure to use the correct one according to the vehicle codes.

Reporting new errors helps everyone by keeping the data clean and reliable. We report every error we know about, and hold Daimler accountable for corrections on a timely basis. With your help we can make a difference.

