

Window lifter inoperative

Topic number	LI72.40-P-069072
Version	1
Function group	72.40 Door control
Date	11-28-2018
Validity	MODEL 205 FACELIFT (code 809) MODEL 213 (code 808)
Reason for change	Validity amended, reason changed, remedy changed
Reason for block	

Complaint:

The window cannot be opened or closed.

Cause:

Possible software error in door control unit (N69/x).

Remedy:

A repair software is currently being prepared.

To temporarily rectify the fault in the event of a complaint (until the repair software is available), the control unit has to be reset using Xentry Diagnostics (XD) on the door control unit (N69/x) in question

Path in XD: Diagnosis => Control units view => Seats and doors => DCU-XX (N69/x) => Actuators => Start control unit reset

Note: Replacing parts does not remedy the condition!

Symptoms
Body / Glazing / Window lifting mechanism/window operation / Remains stationary
Body / Glazing / Window lifting mechanism/window operation / Does not run up
Body / Glazing / Window lifting mechanism/window operation / Does not run down
Body / Glazing / Window lifting mechanism/window operation / Stiff/sluggish
Body / Glazing / Window lifting mechanism/window operation / Opens by itself

Control unit/fault code		
Control unit	Fault code	Fault text
N69/1 - Left front door (DCU-LF) (DMFL222_MOPF)	-	-
N69/2 - Right front door (DCU-RF) (DMFR222_MOPF)	-	-

XENTRY TIPS

N69/3 - Left rear door (DCU-LR) (DMRL222_MOPF)	-	-
N69/4 - Right rear door (DCU-RR) (DMRR222_MOPF)	-	-