

Power windows and/or seat adjustment inoperative

Topic number	LI72.10-P-069052
Version	1
Function group	72.10 Front door
Date	11-19-2018
Validity	Model 463 in VIN end number range X204078 to X293519
Reason for change	
Reason for block	

Complaint:

Power windows and/or front seat adjustment inoperative.

Cause:

Possible moisture damage to the door control unit.

Attachments	
File	Description
Oxidation Türsteuergerät.jpg	Oxidation of door control unit.
Abdichtung alt.jpg	Picture 1: Old sealing

Remedy:

Check connections and wiring harness for moisture and oxidation damage.

Repair door wiring harness or replace if necessary.

Adjust adhesive bead of door liner as shown in picture 2 "New sealing". (Prevention of water pocket formation)

Replace door control unit if necessary.

Note:

Identify the part numbers of the wiring harness and control unit via XPPI

Attachments	
File	Description
Abdichtung neu.jpg	Picture 2: New sealing

Symptoms
Body / Seat / Seat adjustment / Adjusts itself without obvious cause
Body / Seat / Seat adjustment / Does not adjust aft
Body / Seat / Seat adjustment / Does not adjust fore
Body / Seat / Seat adjustment / Does not adjust up
Body / Seat / Seat adjustment / Does not adjust down
Body / Glazing / Window lifting mechanism/window operation / Remains stationary
Body / Glazing / Window lifting mechanism/window operation / Does not run up

XENTRY TIPS

Body / Glazing / Window lifting mechanism/window operation / Does not run down

Body / Seat / Seat adjustment / Function error

Body / Seat / Seat heater/comfort heater / Seat heater nonfunctional

Body / Glazing / Window lifting mechanism/window operation / Opens by itself

Parts

Part number	ES1	ES2	Designation	Quantity	Note	EPC
A 463 900 95 01			Left front door control unit	1		X
A 463 900 96 01			Right front door control unit	1		X

Operation numbers/damage codes

Op. no.	Operation text	Time	Damage code	Note
72-5812	REPLACE LEFT DOOR CONTROL UNIT		72220 **	Left front door control unit
72-5822	REPLACE RIGHT DOOR CONTROL UNIT		72230 **	Right front door control unit

Attachments

XENTRY TIPS

Oxidation Türsteuergerät.
jpg:



XENTRY TIPS

Abdichtung alt.jpg:



Abdichtung neu.jpg:

