

Trunk lid does not close

Topic number	LI88.50-P-068718
Version	4
Function group	88.50 Trunk lid
Date	11-15-2018
Validity	MODEL 222 with code 881/883/884 MODEL 217 MODEL 231
Reason for change	Cause and remedy adjusted
Reason for block	

Complaint:

Trunk lid sporadically fails to close or it opens again after being closed.

The trunk lock does not latch into the safety catch or main catch.

Cause:

The microswitch pin may fail to return to its starting position if not enough return force.

This prevents the trunk lock from moving to the default position.

Remedy:

Replace trunk lock (A85/5).

Information for roadside assistance:

The customer can be helped temporarily by operating the outside trunk lid handle (S88/8) in the event of problems. Operating the outside trunk lid handle triggers an initialization sequence in the trunk lock. This makes it possible to reset the microswitch back to its starting position, and the trunk lock moves to its default position allowing the trunk lid to be closed again.

An initialization sequence takes approx. 4 seconds. In this time the motor in the trunk lock can be heard to operate 2 times approx. 3 seconds apart.

In certain circumstances it may be necessary to repeat this procedure.

When this procedure is used, the fault may reoccur at a later date.

Give this information to the customer so that they can help themselves temporarily if the complaint occurs.

Symptoms
Body / Door/Flap / Hood/flap / Trunk lid/liftgate / Jumps open

XENTRY TIPS

Body / Door/Flap / Hood/flap / Trunk lid/liftgate / Does not close completely

Body / Door/Flap / Hood/flap / Trunk lid/liftgate / Does not close

Parts

Part number	ES1	ES2	Designation	Quantity	Note	EPC
A 231 750 00 85	27		TRUNK LID LOCK	1	Code: 881/883	X
A 222 750 01 85	28		TRUNK LID LOCK	1	Code: 884/881+884/883+884	X

Operation numbers/damage codes

Op. no.	Operation text	Time	Damage code	Note
			75021 H2	