

Technical Journal

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POT opening does not work intermittent

REF NO:	ISSUING DEPARTMENT:	CAR MARKET:			
TJ 33565.1.0	Technical Service	United States and Canada			
	PARTNER:	ISSUE DATE:	STATUS DATE:		
3 US 7	7510 Volvo Car USA	2018-03-06	2018-03-12		
FUNC GROUP:	FUNC DESC:				
8327	Door operation, electrical; door operati	Page 1 of 2			

[&]quot;Right first time in Time"

Attachment

Vehicle Type

1	ype	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
5	36							2019-2019		0000001-0999999	201746-201852

CSC Customer Symptom Codes

Code	Description
1K	Tailgate/trunk lid/Automatic opening/closing does not work
WJ	Tailgate/trunk lid/Hard to open

VST Operation Number

DTC Diagnostic Trouble Codes

Text

DESCRIPTION:

*POT (Power Operated Tailgate)

Customer concern POT (Power operated tailgate) does not open all the time, follow advice under service.

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SERVICE:

Do not replace the POT module, new software is planned to be released 18w17.

VEHICLE REPORT:

Yes, please submit a Vehicle Report "Support not needed", use function group 8327.

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