



# Technical Journal

TITLE:

**New XC40; Initial quality reporting**

<b>REF NO:</b> TJ 32269.1.0	<b>ISSUING DEPARTMENT:</b> Technical Service	<b>CAR MARKET:</b> United States and Canada	
<b>PARTNER:</b> 3 US 7510 Volvo Car USA		<b>ISSUE DATE:</b> 2017-12-01	<b>STATUS DATE:</b> 2018-03-12
<b>FUNC GROUP:</b> 0983	<b>FUNC DESC:</b> TECHNICAL REPORTING	Page 1 of 2	

“Right first time in Time”

## Attachment

## Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
536							2019-2019		0000001-9999999	201746-201846

## CSC Customer Symptom Codes

Code	Description
1C	Service/repair/Administrative and Factory scheduled maintenance
2V	Technician information/Software/Vehicle communication/Not for warranty use
3L	Technician information/Repair information/Not for warranty use

## VST Operation Number

## DTC Diagnostic Trouble Codes

## Text

### DESCRIPTION:

With the launch of the New XC40 (MY-18), Volvo Car Corporation(VCC) would like to receive early indications on the initial quality and impressions of the car.

**SERVICE:**

Please submit a Vehicle report on each issue you have knowledge about, not only limited to what a technician in the workshop is confronted with, but also sales staff experience when presenting the car to potential customers.

Detailed symptom descriptions are essential for us to understand and to be able to reproduce the symptoms in the test cars at VCC.

Pictures, movies, sound files and log files will help us enormously.

**VEHICLE REPORT:**

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group XXXX.