



DETROIT™

Detroit Diesel Corporation
13400 Outer Drive, West
Detroit, Michigan 48239-4001
Telephone: 313-592-5000

November, 2018

Subject: **Field Service Campaign D18M7**
Detroit™ Axle Steering Arm / Tie Rod Arm Capscrew Inspection

Detroit Diesel Corporation (DDC) has determined that certain Freightliner®, Western Star®, Thomas Built Bus, Inc, and Freightliner Customer Chassis Corporation vehicles with Detroit™ Axles will need to have the steering arm and tie rod arm inspected for correct capscrew torque.

On certain vehicles, steering arm and tie rod arm capscrews that join the steering arm and tie rod arm to the knuckle may not have been torqued to specification. Loose steering arm or tie rod arm capscrews may result in a loss of steering, increasing the risk of a crash as well as customer dissatisfaction.

Records available to us indicate that your vehicle has one of the eligible axles. Instructions for this Field Service Campaign have been sent to your local Detroit Diesel Authorized Repair Facility and the labor time required to perform this repair could range from approximately **1.0** to **6.0** hours.

Please contact a Detroit Diesel Authorized Repair Facility to arrange to have the Field Service Campaign performed. To locate an authorized facility, search online at <https://demanddetroit.com/find-a-dealer/>

This service will be completed for you at no charge, prior to **November 30, 2019**, under the provisions of this notice.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your continued satisfaction with our products.

DETROIT DIESEL WARRANTY CAMPAIGNS DEPARTMENT

Enclosure