

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
 Freightliner Dealers – U.S. and Canada
 Western Star and Sterling Dealers – U.S. and Canada
 FCCC Dealers – U.S. and Canada
 Direct Warranty Customers – U.S. and Canada
 Export Distributors

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

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 Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNAConnect](#)

REF #: ICI18-036
 Effective: 11/16/2018
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SUBJECT: FL800 – New Recall Announcement

This letter is to direct your attention to formal reports DTNA has submitted to U.S. and Canadian regulators (posted to DTNAConnect) announcing a recall affecting certain Model Year 2017-2019 Freightliner Cascadias equipped with ASAM body controllers and steering wheel airbags.

The reports are available:

DTNAConnect Home / Recall Campaigns / New Recall Announcements

This is intended to be an early “FYI” for dealers regarding recall FL800, which will be released in the near future.

Issue addressed by the recall:

Under certain circumstances, an unintended deployment of the steering wheel airbag may occur. The root cause is still under investigation. The unintended steering wheel airbag deployment may be triggered by a damaged steering wheel clockspring, which may be caused when certain electrical grounds are improperly assembled (still to be confirmed).

Assisting customers now:

For customers with concerns, contact your DSM for assistance.

Warrantable failures may be claimed under warranty. Other work may be claimed under policy, please work with your DSM for consideration.

DTNA is making every effort to release the formal recall remedy to dealers and vehicle owners as soon as possible.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.