

Daimler Trucks North America
John D. Quick
District Service Manager
Field Service - SER

11/7/2018



Subject: New Cascadia Cab Air Shocks

Dear 


Our records indicate that you are the owner of certain vehicles, and DTNA has decided to share the following documentation with you.

This documentation applies to New Cascadia 72' Sleepers vehicles build prior to Sept. 1st 2018.

We hope you find this information helpful.

Sent Via "email"

Trucks built prior to Sept. 1st 2018 will be updated to an improved sleeper air bag and mounting bracket inspected. Affected vehicle list is provided with this communication.

Applicable vehicles should be coordinated for update with the authorized local Freightliner or 
(DWC) location.

For claim approval, please contact:

John Quick - District Service Manager Daimler Trucks North America,  Mobile:


Claim preparation should follow warranty guidelines for documentation and supplemental repair times (SRT's) and sent to code SG for policy processing.