



Technical Journal

TITLE:

“Vehicle key not found” displayed in Driver Information Module (DIM)

REF NO: TJ 34013.1.2	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2018-08-02	STATUS DATE: 2018-08-03
FUNC GROUP: 3669	FUNC DESC: Miscellaneous	Page 1 of 3	

“Right first time in Time”

Attachment

File Name	File Size
Vehicle Key Not Found.PNG	0.4976 MB

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
536							2019-2019		-	201746-201820

CSC Customer Symptom Codes

Code	Description
IV	Text window and warning symbol/Text message
XI	Remote control/Does not work

VST Operation Number

VST Operation Number	Description
36004-2	Software control module downloading



DTC Diagnostic Trouble Codes

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

Text

DESCRIPTION:

If a “Vehicle key not found” message (refer to attached image) is displayed in the DIM intermittently, follow the advice under “Service”.

SERVICE:

Revised CEM software was released 2018w20.

Perform a Total Upgrade according to TJ 31543.

DIM - Driver Information Module

CEM - Central Electronic Module

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area “Vehicle Report” and sub concern area “Support not needed”, use function group 3669.

To view TJ attachment continue to next page. This TJ has one attachment.

