



Technical Journal

TITLE:

T8 Seat/Steering Wheel Heating Function with Volvo On Call Mobile App

REF NO: TJ 34279.1.1	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2018-11-09	STATUS DATE: 2018-11-16
FUNC GROUP: 3900	FUNC DESC: Media, navigation and communication	Page 1 of 3	

“Right first time in Time”

Attachment

File Name	File Size
TJ 32479_1.jpg	0.2705 MB

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
2XX	BC						2016-9999		-	201505-999952
2XX	BR						2016-9999		-	201505-999952

CSC Customer Symptom Codes

Code	Description
EE	Heated steering wheel/Does not work
ER	App/Does not work
6L	Mobile applications Volvo On Call/Heater does not start
6N	Mobile applications Volvo On Call/Other communication problems
UW	Front seat/Seat heating does not work or too hot

VST Operation Number

DTC Diagnostic Trouble Codes

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.



Text

DESCRIPTION:

VCM = Vehicle Connectivity Module

It is now possible to activate seat and steering wheel heating using the Parking Climate function in the Volvo On Call mobile app. Please follow the instructions under *Service* to add the function or if the customer is experiencing problems with activating Parking Climate with the latest app version.

SERVICE:

The Volvo On Call mobile app installed on the customer's phone should be v4.5.0 or later. If it is not, upgrade the app on the phone to the latest version available. Version information can be found in the *App Settings* section of the mobile app at the bottom of the screen (TJ 32479_1.jpg)

If the function shows in the app, but the customer receives an error message on the device when attempting to activate Parking Climate, ensure that the VCM has the latest software by performing a Total Upgrade according to TJ 31543.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support needed", use function group 3900.

To view TJ attachment continue to next page. This TJ has one attachment.



AT&T

1:33 PM

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App Settings

Security

Touch ID

Allow Volvo On Call to verify your identity on this device using Touch ID.



Content

Driving Journal Settings



Calendar Appointments

Events from your default calendar app are shown in the Home tab if they have an address attached.



Devices

Flic Button



Units

Distance and Volume

US: gallons, miles and mph



Temperature

Fahrenheit



About

Credits



App Version
4.5.0



Home



Map



Vehicle



More