



Service Bulletin

File in Section: -

Bulletin No.: 18-NA-343

Date: November, 2018

TECHNICAL

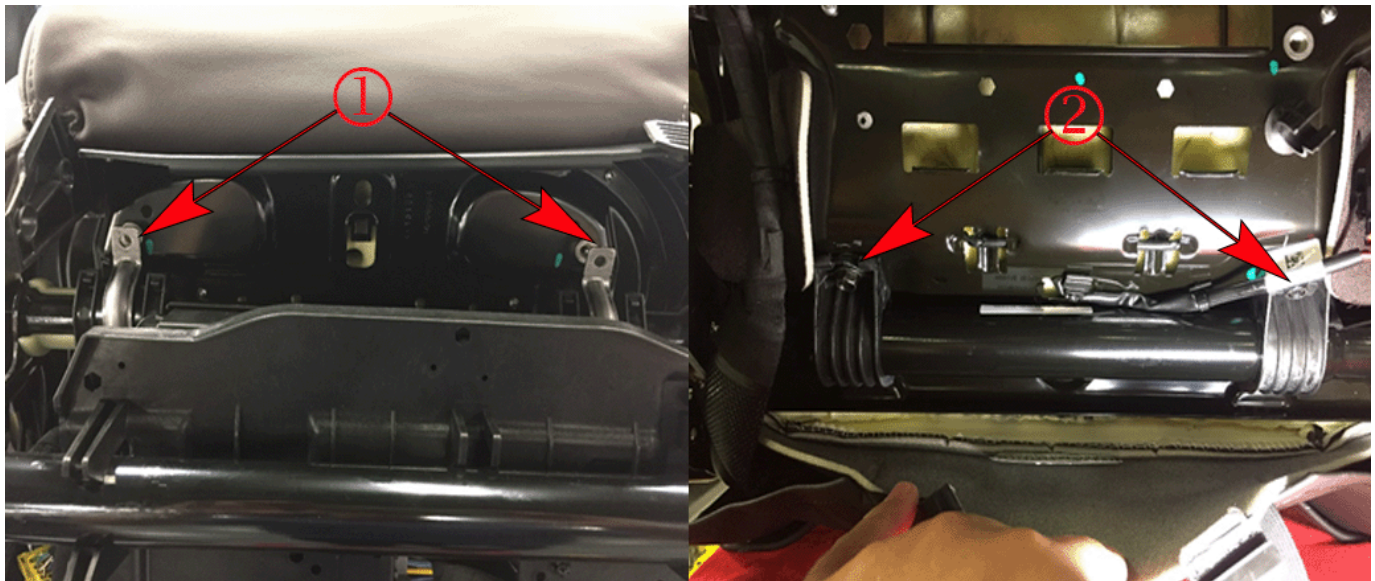
Subject: Lateral Seat Movement and/or Squeak Type Noise Heard in the Driver Seat Cushion Area

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Cadillac	CT6	2018	2018				

Involved Region or Country	North America and NA Export vehicles
Condition	Some customers may comment on lateral seat movement and/or squeak type noise heard in the driver seat cushion area.
Cause	This condition may be caused by grease incorrectly applied in the seat frame area.
Correction	Remove the grease and clean the area indicated following the procedure listed below.

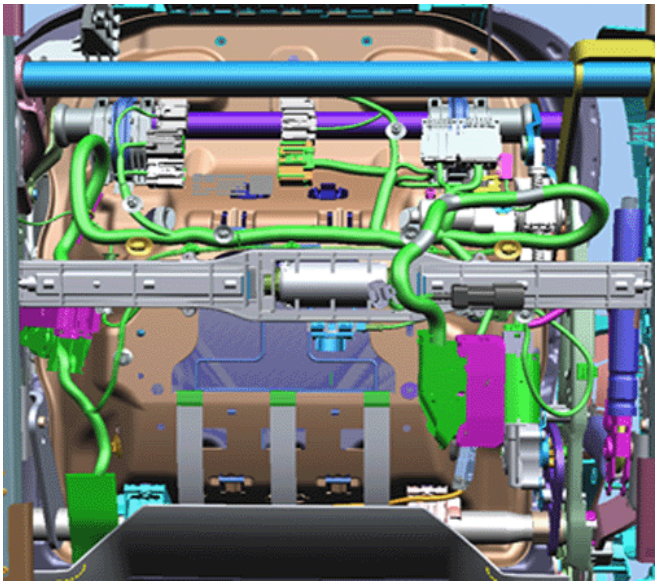
Service Procedure

1. Remove the driver seat and tilt back to see the bottom of the seat. Refer to Driver or Passenger Seat Removal and Installation in SI.

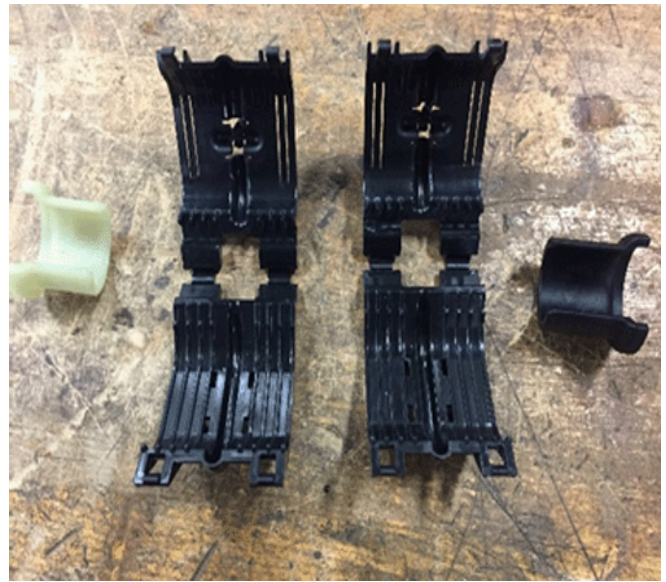


2. Remove both, the screws from each front handcuff brackets (1) and rear handcuff brackets (2).

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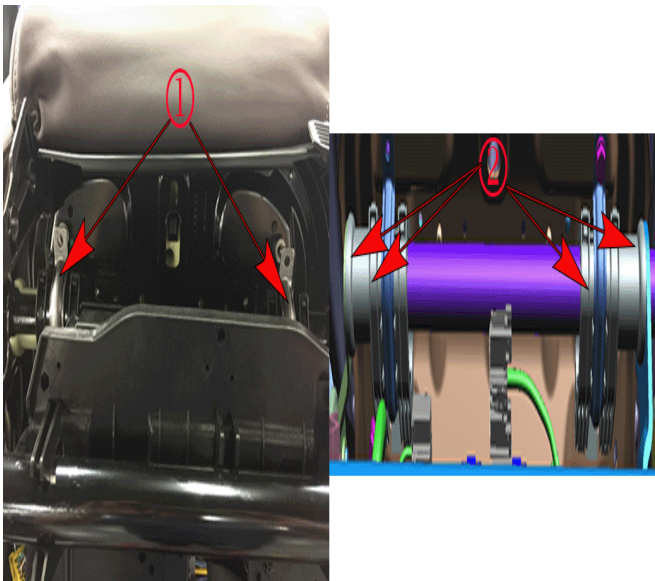


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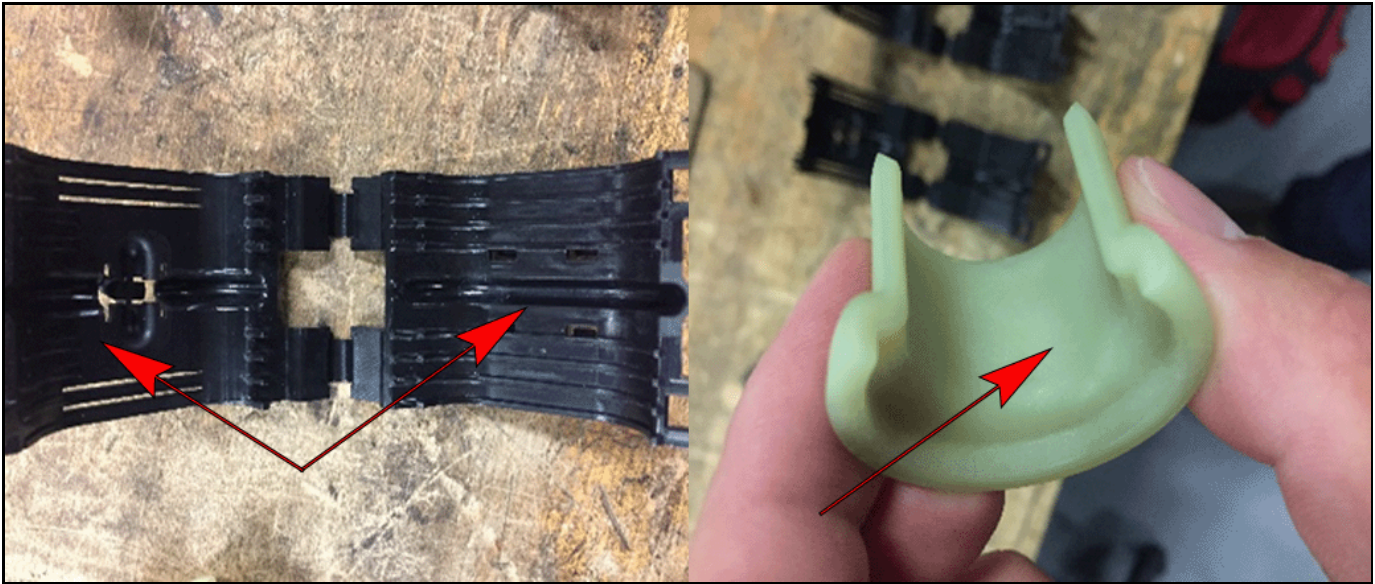
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- 3. Remove the applicable wire harness which allows to fully remove the seats front two handcuff brackets.



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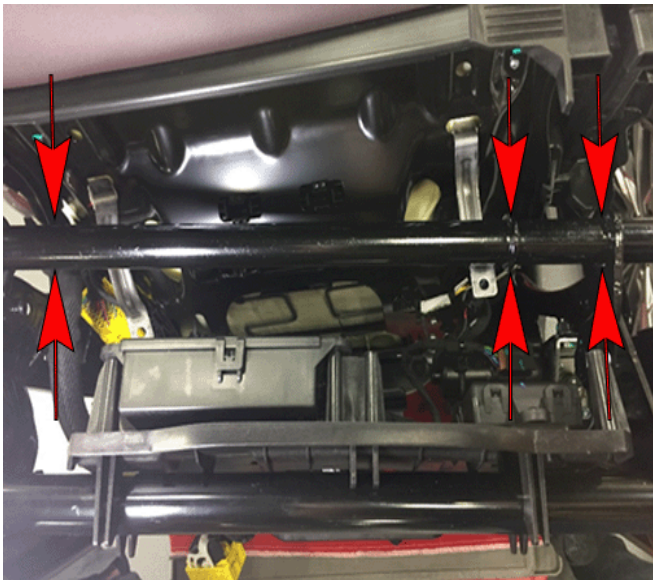
- 4. Remove the front seat handcuff brackets (1) and the front spacers from the cross-bar (2).



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- 5. Using Kent Acrysol P20005 or equivalent, clean the inside of the spacer and handcuff bracket.

Important: Make sure the cleaner does **NOT** erode the plastic.



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- 6. Using Kent Acrysol P20005 or equivalent, clean the cross-bar.



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- 7. Removed old polyester felt from the support stand-off
- 8. Cut 1 piece 1 in x 2 in (25 mm x 50 mm) of KENT KT13486 or equivalent and apply it on the support stand-off.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
7086298*	Removing Grease Off of Seat Frame	0.8 hr.
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released November 14, 2018

