



# Service Bulletin

File in Section: -

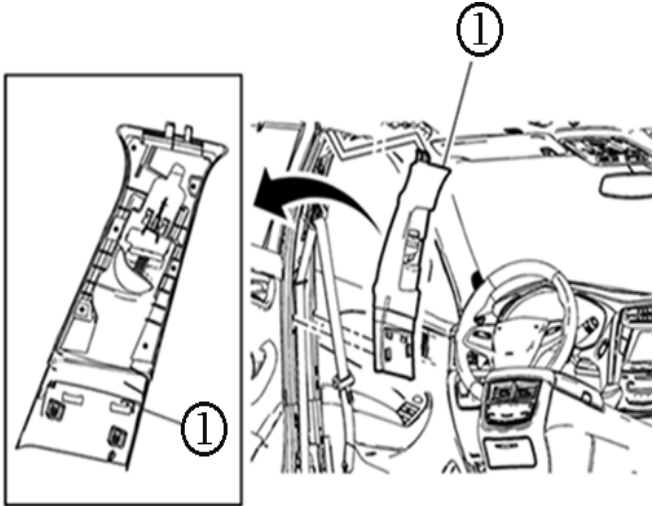
Bulletin No.: 18-NA-340

Date: November, 2018

## TECHNICAL

**Subject: Front Row Seat Belt Extraction Difficult, Retraction Rate Slow and/or Incomplete**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	CTS Sedan (VIN A)	2014	2015			All	All
Cadillac	CTS	2016	2018				

<b>Involved Region or Country</b>	North America, N.A. Export Regions
<b>Additional Options (RPOs)</b>	
<b>Condition</b>	<p>Customer may comment on any of the following, pertaining to the front row seat belt:</p> <ul style="list-style-type: none"> <li>• The belt may be difficult to extract from the center pillar.</li> <li>• The belt may not fully retract, and the occupant's belt can become caught in the door.</li> <li>• The belt may be slow to retract back to the center pillar.</li> </ul>
<b>Cause</b>	<p>The cause of the condition may be one, or both, of the following causes:</p> <ul style="list-style-type: none"> <li>• Lack of adjustable guide loop engagement to the center pillar upper trim attachment hooks, due to the hooks taking a permanent set over time, causing a disconnection between the two components.</li> <li>• Limited D-ring rotation on the belt, due to warping of the center pillar trim.</li> </ul>
<b>Correction</b>	<div style="text-align: center;">  </div> <p style="text-align: right;">5163622</p> <p><b>Important:</b> DO NOT replace the seat belt retractor for any of the Conditions noted above.</p> <p>Replace the center pillar upper trim panel (1) on the affected side. Refer to <i>Center Pillar Upper Trim Panel Replacement</i>, in SI.</p>

## Parts Information

Causal Part	Description	Part Number	Qty
X	PANEL ASM-CTR PLR UPR TR (Right — Black)	84084098	1
	PANEL ASM-CTR PLR UPR TR (Right — Platinum)	84084099	
	PANEL ASM-CTR PLR UPR TR (Left — Black)	84084102	
	PANEL ASM-CTR PLR UPR TR (Left — Platinum)	84084103	
	PANEL ASM-CTR PLR UPR TR (CTS - V / Right - Black)	84084106	
	PANEL ASM-CTR PLR UPR TR (CTS - V / Left - Black)	84084108	

## Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
1041640	Center Pillar Upper Trim Panel Replacement	Use Published Labor Operation Time

Version	1
Modified	Released November 15, 2018

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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