



# Service Bulletin

File in Section: -

Bulletin No.: 18-NA-328

Date: November, 2018

## TECHNICAL

**Subject: Engine RPM - Rough/Fluctuation at Idle During High A/C Load**

Brand:	Model:	Model Year:		Build Dates:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Malibu	2019	2019	SOP	October 22, 2018	All	All

<b>Involved Region or Country</b>	North America, N.A. Export Regions
<b>Additional Options (RPOs)</b>	
<b>Condition</b>	Some customers may comment on a decrease in engine RPM when AC is engaged. No DTCs will set when this issue occurs.
<b>Cause</b>	This condition may be caused by the HVAC module being programmed with an incorrect calibration at the factory. This incorrect calibration can cause the engine to drop 200 RPM with AC engaged at idle.
<b>Correction</b>	The correct calibrations are available for service. Technicians should update the HVAC module with the latest calibrations available. These validated calibrations will not cause a decrease in RPM when the AC is engaged.

### Service Procedure

Refer to *HVAC System Control Module Reprogramming* in SI

### Parts Information

No parts are required for this repair.

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810015	HVAC System Control Module Reprogramming	Use Published Labor Operation Time

<b>Version</b>	1
<b>Modified</b>	Released November 02, 2018

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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