



Service Bulletin

File in Section: -

Bulletin No.: 18-NA-163

Date: November, 2018

TECHNICAL

Subject: Front End Rattle Noise when Braking Moderate or Hard on Rough Surfaces

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	LaCrosse	2017	2018				
	Regal	2018	2018				

Involved Region or Country	North America
Additional Options (RPOs)	Equipped with Strut Assembly Chassis Equipment (RPO GNA)
Condition	Some customers may comment that when braking harder than normal on rougher road surfaces, they may hear a rattle/buzz type noise. The rattle/buzz noise would sound similar to an ABS activation.
Cause	This may be due to the front suspension bushings coming into contact with internal metal components.
Correction	Replace both front lower control arms.

Service Procedure

If you encounter a vehicle with the above concern, replace BOTH front lower control arms. Refer to *Lower Control Arm Replacement (GNA)* in SI.

Parts Information

Causal Part	Description	Part Number	Model	Qty
X	ARM ASM-FRT LWR CONT (L)	84376571	LaCrosse	1
X	ARM ASM-FRT LWR CONT (R)	84376572		1
X	ARM ASM-FRT LWR CONT (L)	84376573	Regal	1
X	ARM ASM-FRT LWR CONT (R)	84376574		1
N/A	BOLT, HFH, M12X1.75X65.9, 51 THD, 26.6 OD, 10.9 MAT'L.GMW 3359, M-PT.	11589277	All	4
N/A	BOLT, HFH, M12X1.75X95.9, 44.75 THD, 26.6 OD, 10.9, GMW 3359, MACH, MAT POINT	11589280		4
N/A	NUT, HEX FLANGE, PREVAILING TORQUE, M12X1.75, 18MM SOCKET, GMW3359B	11546367		4

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
8033141	Lower Control Arm Replacement - Both Sides	Use Published Labor Operation Time

Version	3
Modified	Released May 17, 2018 October 17, 2018 – Added the Regal model and Parts Information. November 2, 2018 – Added bolts and nuts to Parts Information.

