

Service Bulletin

File in Section:

Bulletin No.: 18-NA-360

Date: December, 2018

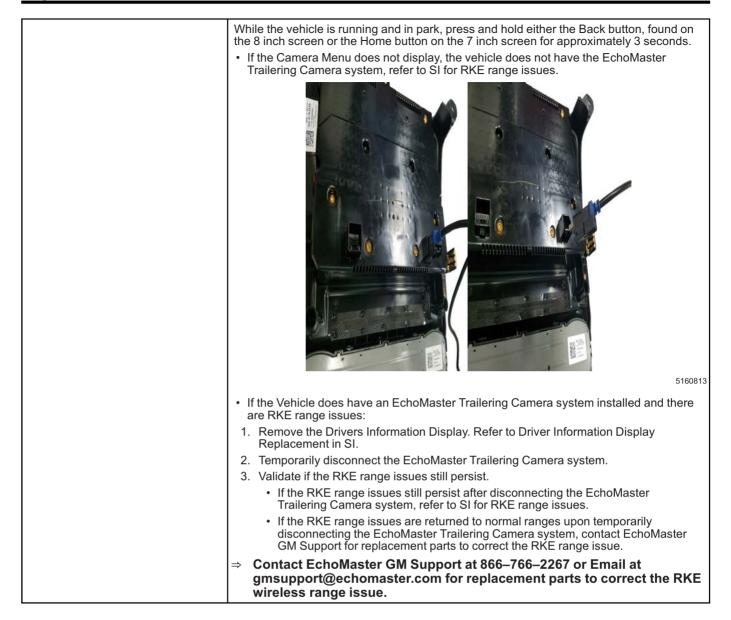
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TECHNICAL

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Colorado	2015	2018				
	Silverado Models	2014	2018				
	Silverado 2500/3500	2015	2019				
	Suburban						
	Tahoe						
GMC	Canyon	2015	2018				
	Sierra Models	2014	2018				
	Sierra 2500/3500	2015	2019				
	Yukon Models						

Subject: Reduced Remote Keyless Entry (RKE) Range

Involved Region or Country	North America and N.A. Exports		
Condition	Some customers may comment that the RKE only works at short distance from the vehicle.		
Cause	This condition may be caused by the GM accessory Echomaster Trailering Camera system.		
Correction	Trailer Right Fight Figh		



Warranty Information

Important: The IntelliHaul Trailering Camera System is an Associated Accessory sourced from EchoMaster®, an independent supplier and is not warranted by GM or its dealers. EchoMaster® provides a 3 year/36,000-mile (3-year/60,000-km in Canada) manufacturer's warranty. For details on the warranty provided by EchoMaster® (Power Brand of AAMP Global), please call (866) 766-2267.

For vehicles repaired under the Associated Accessories manufacturer warranty, use:

Labor Operation	Description	Labor Time		
0602908	Accessory Part Service	Submit 0.5 hr of Labor in the Base Labor Field		
US Dealers: Refer to the GM Parts and Accessories P&P Manual 1.3.4 – Service Agent Installed GM Accessories/Associated Accessories.				
Canada Dealers: Refer to the GM Canada Parts Policies and Procedures Manual 7.3.3 – General Motors (Dealer) Accessories Warranty/Associated Accessories				

Submit up to \$25.00 in the Net/Admin Allowance field to cover processing the part with the Associated Accessories Manufacturer or the Accessory Dealer Installer (ADI).

Version	1
Modified	Released December 03, 2018

GM bulletins are intended for use by professional technicians, NOT a "<u>do-it-yourselfer</u>". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, <u>DO NOT</u> assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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