



Service Bulletin

File in Section: -

Bulletin No.: 18-NA-162

Date: December, 2018

TECHNICAL

Subject: Information On A/C Not Cooling, A/C System Low or Empty of Refrigerant

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox	2018	2019	SOP	January 01, 2018		
GMC	Terrain						

Involved Region or Country	North America and NA Export vehicles
Condition	Some customers may comment on the A/C not cooling. Technicians may find the A/C system being low or empty of refrigerant.
Cause	This condition may be caused by A/C refrigerant leaking from the A/C condenser plug.
Correction	Use A/C dye to verify that the leak is coming from the plug. Replace the plug using a desiccant kit. Note: Due to possibility of the desiccant being compromised, replace ONLY the Receiver/Dehydrator plug until further notice. Do not open the A/C system until the replacement part is at the dealer. Note: If the A/C system has been open or at zero pressure for more than 4 hours, replace the condenser.

Service Procedure

Refer to Air Conditioning Refrigerant Desiccant Replacement in SI.

Important: Apply a light coating of A/C oil to the O rings prior to installing the assembly.

Parts Information

Important: **DO NOT** order for stock, only order kits for known leaking vehicles. Due to limited availability we wish to maximize inventory at CCA.

Causal Part	Description	Part Number	Qty
X	RECEIVER & DEHYDRATOR KIT-A/C	23270556*	1

*For all open return requests, technicians need to return the old plug for further analysis.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
4416090	Air Conditioning Refrigerant Desiccant Replacement	Use Published Labor Operation Time

Version	2
Modified	Released July 10, 2018 Revised December 12, 2018 – Added breakpoint.

