

SS 1034039 C2 Transmission Noise Shifter Cable Update

Service Solution Title <-- SS 1034039 C2 Transmission Noise Shifter Cable Update

Applicable Vehicles <-- Certain FCC C2 & S2 chassis built with the Detroit DD5 engine & Allison 6 speed automatic transmission

Symptoms <-- Some buss drives may have complain of excessive gear or whining noise in the driver's area.

Issue <-- The issue is a result of transmission gearing noise frequencies amplified by the natural frequencies of the engine and is considered normal for the transmission to make these gear sounds. This nuisance gear noise can be transmitted into the drivers compartment via the shifter cable. Not all vehicles will have this complaint due to variations in vehicle speeds, actual gear attained, tolerances in certain components, and other factors can cause the loudness to vary between vehicles. However, sometimes, these variances can be significant enough that some drivers may complain that there is excessive gear noise in the drivers area.

Solution <-- If a verified issue does exist, it can be resolved by updating the shifter cable and cable attachment kit on the transmission. Please order the following parts from your facing PDC:

1. ORS 46068 - Shifter Cable
2. ORS 59565 - Cable Kit

Using install drawing number D18-72776-000, install new parts listed above. Normal warranty applies. Please contact FCCC customer support at 800-FTL-HELP (800-385-4357) for any assistance you may require.