

12/17/2018
CAL 54-001

Subject: Battery Power Cable Routing

Models Affected: Specific Western Star 4900FA & 4900SA Model vehicles manufactured at the Portland or Cleveland manufacturing plant from February 28, 2014 to October 19, 2018

Our records indicate that you are the owner of certain vehicles, and DTNA has decided to share the following documentation with you.

Trucks equipped with battery power cable routing from the battery to the PNDB on the front wall may not have adequate clearance between the cab and the cab support bracket. Certain 4900FA & 4900SA trucks were shipped from the Portland or Cleveland truck manufacturing plant possibly without proper cable routing.

Normal warranty applies for those vehicles where this letter is applicable. See following pages for specific serial numbers. When submitting warranty claims for battery cable routing, refer to Customer Advisory Letter CAL 54001 in the repair description field on the claim.

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Work Instructions

Subject: Battery Power Cable Routing Inspection

Models Affected: Specific Western Star 4900FA & 4900SA Model vehicles manufactured at the Portland or Cleveland manufacturing plant from February 28, 2014 to October 19, 2018

Inspection Procedure

1. Park the vehicle, apply the parking brakes, and shut down the engine. Chock the tires.
2. Open the hood.
3. Inspect the battery cable routed between the battery box and the PNDB (located on the firewall) for signs of rubbing on the cab support bracket. See **Fig. 1** for location.

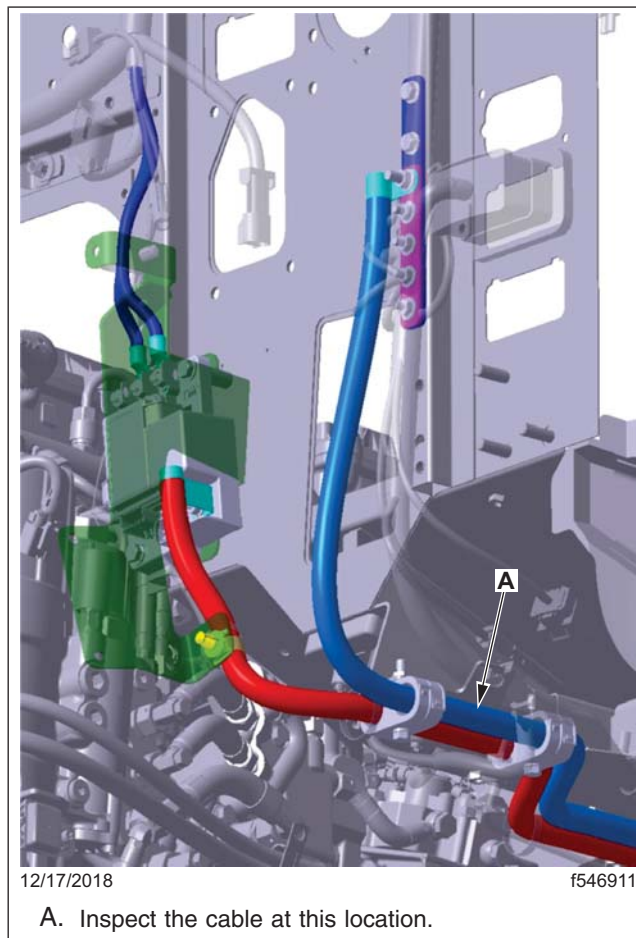


Fig. 1, Battery Cable Routing Under the Cab

4. If signs of chafing or rubbing are present, disconnect the batteries and replace parts as needed, using BOM 29A-D40005.

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5. Report the inspection findings to the DSM.