

WARRANTY POLICY LETTER		Please distribute to: Dealer Principal, Warranty Manager, Service Manager, Parts Manager, Sales Manager	
No.	WP18-037	☒	Freightliner Dealers
Release	12/10/2018	☒	Western Star Dealers
Effective	12/10/2018	☒	FCCC Dealers
Subject	Daimler Trucks Remarketing Used Truck Coverage Changes	☒	Thomas Built Bus Dealers
		☐	Direct Warranty Customers
		☐	Export
		☒	DDC Distributors
		☒	Sales Terms (DTR)
		☒	Used Product (DTR)
		☒	Travel Centers of America/Petro:Lube
❖ DTR Coverage Changes	Please be aware that, effective immediately, Daimler Trucks Remarketing (DTR) is making several warranty-related changes for used trucks: - New Select Aftertreatment System (ATS) Warranty coverage - Photo requirement clarified for pre-approval requests - Updated handling limits and claim requirements		
❖ Select ATS Warranty	The new Select ATS Warranty provides coverage for these specific components: - Temperature Sensors - Pressure Sensors - NOX Sensors - Doser Injector - Diesel Exhaust Fluid (DEF) Injector - DEF Pump - Diesel Oxidation Catalyst (DOC) - Diesel Particulate Filter - Header Assembly - Selective Catalytic Reduction (SCR) Catalyst - Progressive Damage (caused by covered components) - Metering Unit - DEF Pressure Limiting Valve (PLV) - One Box		
❖ Pre-Approval Photos & Handling	Photos are currently required for pre-approval requests for <i>Sales Terms</i> and <i>Used Product Warranty</i> type claims. However, DTR now specifies that the photos must show the odometer as well as any damaged component(s). DTR's \$1,000 USD handling limit on <i>Sales Terms</i> and <i>Used Product Warranty</i> type claims for engine blocks/assemblies now applies to new Detroit engines. In addition, one boxes have a \$500 USD handling cap.		
❖ Component Requirements	For the components listed below, claims must include all fault codes and an attached aftertreatment device (ATD) checklist: - One Box - DOC - SCR - ATS Sensors		
❖ Warranty Manual Revision	These sections of the Warranty Manual will be revised to include DTR's changes: <i>General Policies > Parts – Handling Allowance</i> <i>DTR – Sales Terms Policies and Used Truck Coverage > Select Warranty Pre-Approval and Claim Requirements</i> The Warranty Manual is available at DTNAConnect > Warranty Lit > Other Warranty Documents > Manual .		

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Verify latest version online; access Warranty Policy Letters at DTNAConnect > Warranty Lit > Warranty Letters for 6 months after effective date.

DISCLAIMER: The information contained in this letter supersedes and supplements any related policies and procedures in the Warranty Manual and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.