

NEW DIAGNOSTIC SOFTWARE AVAILABLE FOR DOWNLOAD



Notice Information

Ref	9147
Posted Date:	
Posted To:	General Manager / Business Owner, Technician, Service Leader / Advisor, Accounts / Admin
Subject:	Service/Technical

TOL NOTICE (US&CAN) – December 11, 2018

TOL Ref. # 9147-SVC

New Diagnostic Software Available for Download

Diagnostic software version **2018-9** is now available to download. Dealers should download this update from your Triumph Diagnostic Software page under the Service/Technical menu and begin using immediately.

- Please ensure all new bikes have the latest software downloaded at PDI.
- Please ensure all bikes being serviced have the latest software downloaded.
- Please ensure all relevant staff are informed of this update.

****PASSWORD CHANGE: New Password: (case sensitive): Moto219**

SUMMARY OF CHANGES:

- 1 New Software Functionality:**
 - Change of password to Moto219
 - New calibrations to support new Street Twin, Street Scrambler and Speed Twin models.
 - New calibration for Bonneville Bobber Black for Brazilian and Indian markets.
- 2 Engine ECM Calibrations:**
 - New calibrations for Thruxton and Thruxton R models for Japanese market, from VIN 831802 onwards.
 - Replacement calibrations for existing Bonneville T120 and Street Scrambler models – All markets.
 - Replacement calibration for Thunderbird 1700cc for Europe and Indian markets from VIN 778752 onwards.
- 3 Chassis ECM Calibrations:**
 - None
- 4 Instrument ECM Calibrations:**
 - New calibrations to support new Street Twin, Street Scrambler and Speed Twin models. **Note: The ABS fuse must be removed to complete these downloads. Further details to be released shortly.**

-New configuration file for Tiger 1200 XR to enable advanced trip functions.

5 **Keyless ECM Calibrations:**

None

6 **New ECU Unlock Codes:**

-Street Twin from VIN 914973 (from VIN 919724 for Brazil and India):**74980686**

-Street Scrambler from VIN 914448:**97871289**

-Speed Twin:**24268256**

7 **Calibration Description Corrections:**

None

ISSUE 1:Unable to connect to immobilizer diagnostics to read DTCs, when a paired key is not available or a paired key is not correctly detected.

Models Affected:All keyless ignition models.

Fix:Access to immobilizer diagnostics is restored when no paired key can be detected.

Expected TDT behavior:If a paired key is not available, or if paired key is available but is not being correctly detected by the motorcycle, it should be possible to access immobilizer diagnostics as follows:

8 **Bug Fix(es):**

1. Connect the diagnostic tool and navigate to Chassis Diagnostics.
2. Press the motorcycle power button. The motorcycle will not visibly turn On but the keyless/chassis ECM will allow access to an immobilizer diagnostics session for approximately 60 seconds.
3. Within 60 seconds, click Immobilizer Diagnostics.

The immobilizer diagnostic session should connect to the motorcycle and it should be possible to read DTCs for a limited time.

ISSUE 2:The 'Calibrate Swinging Arm Position Sensor' function test does not function correctly on some PCs/laptops.

Models Affected:Tiger Explorer and Tiger 1200 models equipped with TSAS.

Bug resolved. The function test should now run correctly on all machines.

If you have any questions, please contact Triumph Customer Support at (888) 284-6288.

