



Preliminary Information

PIT5565B Squeak/Squawk Noise When Turning Steering Wheel

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Escalade	2015 - 2019	All	All	All	All
Chevrolet	Silverado 1500	2014 - 2018	All	All	All	All
Chevrolet	Silverado 1500 LD	2019	All	All	All	All
Chevrolet	Suburban	2015 - 2019	All	All	All	All
Chevrolet	Tahoe	2015 - 2019	All	All	All	All
GMC	Sierra 1500	2014 - 2018	All	All	All	All
GMC	Sierra 1500 Limited	2019	All	All	All	All
GMC	Yukon	2015 - 2019	All	All	All	All

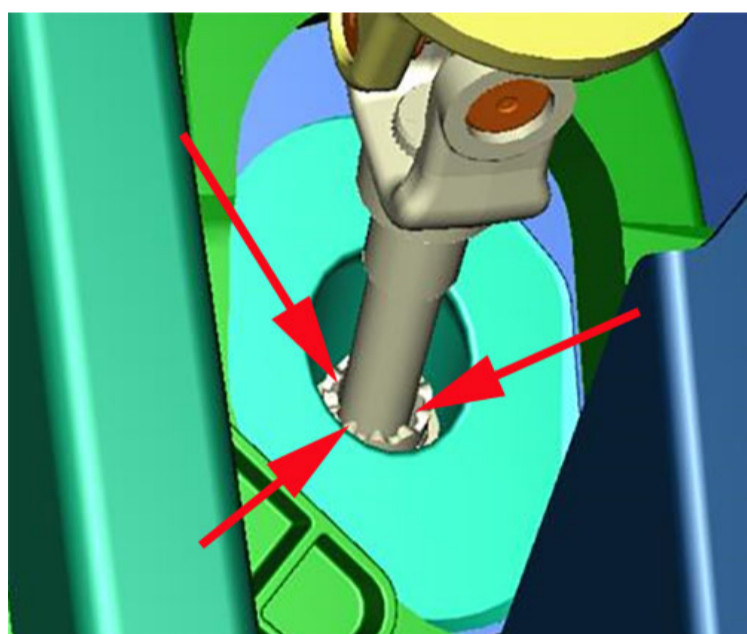
Involved Region or Country	North America
Condition	Some owners may comment that when turning the steering wheel they may hear a squeak/squawk noise from the driver's foot well area.
Cause	Lack of lubrication where the intermediate shaft passes through the engine bulkhead I-shaft boot.

Correction:

If normal SI diagnostics does not lead to a correction, follow the procedure as outlined below.

From inside of the vehicle, locate where the steering column I-shaft passes through the engine bulkhead I-shaft boot.

Apply a liberal amount of lithium based grease where the I-shaft contacts the rubber boot as shown in picture below.



Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
7480308*	Lubricate The Intermediate Shaft Pass Through Boot	0.3
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	3
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Modified

Created 05/01/2017.

06/12/2018-Updated to add 2018 Model Year.

12/28/2018-Updated to add 2019 Model Year.



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