

Bulletin No.: PIP5608A Published date: 12/17/2018

Preliminary Information

PIP5608A TCC Shudder Surge Fishbite Chuggle

<u>Models</u>

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
	wodel.	Model rears.	from	to	Engine.	Transmissions.
Buick	Enclave	2019	ALL	ALL	LGX	M3W
Chevrolet	Blazer	2019	ALL	ALL	LGX	M3V
Chevrolet	Traverse	2019	ALL	ALL	LGX	M3V
Involved Region or Country North America and NA Export						
Condition		TCC shudder at low speeds. This condition may be caused by possible torque converter clutch (TCC) shudder on e-apply after a shift.				
Cause		Transmission fluid may have excessive assembly lube installed.				

Correction:

If confirmed to be a TCC shudder while monitoring TCC slip speed during the concern, or the concern goes away when TCC is commanded on with the scan tool, and the concern is present at 64 km/h (40 mp/h) or below during the gear shift, drain and refill the transmission using DEXRON VI as per SI.

A minimum of 200 miles (322 km) needs to be driven after the drain and fill to confirm the repair.

Note : Engineering continues to review this concern and this P/I will be updated or advanced to a TSB, if needed.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time		
8480708	Transmission Fluid Drain And Fill To Correct Shudder	Use Actual Clock Time		
*This is a unique Labor Operation for Bulletin use only.				

Version History

Version	2
Modified	10/31/2018 - Created on.
Modified	12/17/2018 - Updated to add the 2019 Blazer and to correct engine RPO.



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