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# **Preliminary Information**

# PIT4897C 2 MODE HYBRID 120V Accessory Power Outlet APO Inoperative

## Models

| Brand:    | Model:          | Model Years: | VIN: |     | Engine:   | Transmissions:   |
|-----------|-----------------|--------------|------|-----|-----------|------------------|
|           |                 |              | from | to  | Liigiile. | Halisillissions. |
| Cadillac  | Escalade Hybrid | 2009 - 2013  | All  | All | All       | M99              |
| Chevrolet | Tahoe Hybrid    | 2008 - 2013  | All  | All | All       | M99              |
| GMC       | Yukon Hybrid    | 2008 - 2013  | All  | All | All       | M99              |

# **Supersession Statement**

This PI was superseded to update RPO Codes. Please discard PIT4897B.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

# Condition / Concern

Some customers may state that the 120V Accessory Power Outlet is inoperative.

#### Recommendations / Instructions

Advise the customer that the 120V APO only functions after the engine has been started.

Additionally, the APO is rated for a maximum load of 150 watts.

A higher load will trip the internal GFCI breaker.

The breaker will reset automatically after several seconds.

If the customer wishes to use the 120V APO in a tailgate manner, advise them to start the engine.

Depending upon conditions, the engine may enter the Auto stop mode for 30 minutes or more.

The 120V APO will function while the engine is in Auto stop mode.

To avoid exhaust gas build-up, discourage starting of the engine if the vehicle is in an enclosed location or the rear liftgate must remain open.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

## <u>Additional SI Keywords</u>

electrical inop plug

