Warranty Field Campaign

Campaign Number: c2108	**Revision**:	**Released Date**: 22-Jan-2019
ISC and ISL CM2250 Transit Emission Recall Campaign		**Expiration Date (U.S. and Canada)**: 22-Jan-2024
		Expiration Date (International): 22-Jan-2024

Attention

- U.S / Canadian Dealers
- U.S / Canadian Distr./Branches and Div. Offices (Automotive)

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

Description

This field action authorizes certified repair locations to upfit certain ISC and ISL CM2250 engines with an improved SCR Catalyst, if the engine meets the criteria listed below.

Note : This field action provides for retroactive coverage of repairs, including customer billable repairs, completed by Cummins authorized repair locations prior to the release date of this field action. Previous repairs may be eligible for reimbursement of **ONLY** the work defined in this publication. Service providers should have invoice documentation of original repair ready for support of the retroactive claim. All Service Providers attempting to file claims for retroactive repairs should reference Warranty Memo M1825 for instructions.

Action

In order to qualify for repair under this field action, an engine:

1. will be covered Regardless of coverage status, and
2. **must** show an OPEN status for this field action on QuickServe® Online, and

3. For ISC and ISL CM2250 (Model Year 2010 thru 2012 Product) the SCR Part Number **must** be compared with Attachment B. Any SCR Part Number found in the Affected Part Number Column should be replaced. If the SCR Part Number is **not** found in the Affected Part Number Column, the engine is **not** eligible for this action.

After verifying that the engine meets the above requirements, perform the following actions:

1. If all qualifying parameters detailed above are met, please refer to Attachment B for a listing of affected SCRs and related replacement SCR part numbers. The listed replacement SCRs must be used in completing this field action and take precedence over any other prior published service/part guidelines, for the duration of this field action.
2. As required, complete "Label, Authorized Change," Cummins Part Number 5297400. Clearly print or type "SCR Catalyst Update" in the center box. Fill in the Campaign Number, Distributor or Dealer Code and Date information. Peel off the backing material and install the label on the engine valve cover near the engine data plate. There is a clear protective cover on this label. Peel the backing off of this cover and push the clear cover over the printed material.
3. As required, an "Emissions Campaign - Proof of Correction" form, Bulletin #4310621, **must** be filled out and provided to the customer. Inform the customer to retain this certificate as proof that the Emissions Campaign has been performed. This form may be required as proof of an Emissions Campaign by the State of California, for vehicles registered in that state, the next time the vehicle registration is renewed.

   Note : Certified repair locations outside of California, who elect to perform this campaign on engines installed in vehicles that are registered in the state of California, are authorized to do so if they have the two items noted above in their inventory. Please note that the Label, Authorized Change and the Proof of Correction Form **must** be ordered through standard parts processes. They are not available on QSOL.

4. File one claim for **only** the applicable parts and labor listed in this document. Any other labor or parts for diagnostics or repairs **not** listed in the parts and labor sections above cannot be filed to this field action.

Material Disposition

Materials removed as a result of this field action **must** be scrapped.

Reimbursements

Parts

Note : Claim **only** the parts required to complete the repair. Additional parts, such as o-rings, gaskets, and fasteners, that are required to complete the repair, but are **not** listed, may be claimed if sufficiently explained in the claim narrative. Please refer to Attachment B for replacement SCR part numbers.

The following parts are covered under this field action:

Part Number	Quantity	Description
286633700	1	GASKET,AFM DEVICE (OPTIONAL)
286663600	1	GASKET,AFM DEVICE (OPTIONAL)
288021400	1	GASKET,EXH OUT CNN (OPTIONAL)
288021500	1	GASKET,AFM DEVICE (OPTIONAL)
431062100	1	PROOF OF CORRECTION (OPTIONAL)
529740000	1	LABEL, AUTHORIZED CHANGE (TAG - OPTIONAL)

Note : SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

Note : All SRTs listed are OPTIONAL. Select **ONLY** the appropriate SRTs for the repair performed.

Labor Using Applicable Access Code and Time

SRT Code	Description	Time (hrs)
00-90X	Administrative time	
11-803	Aftertreatment SCR Catalyst - Remove and Install	

SRT Code	Description	Time (hrs)
17-901	Stamp Engine Data Plate/Apply Emission Sticker	

Travel

Travel is covered under this field action. Towing is **not** covered under this field action.

Other Claimables

Consumables are covered under this field action. Please consolidate all consumables and claim them as one item in Other Claimables titled "CAMPAIGN SUPPLIES".

Claim Instructions

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPID**SERVE™ Web (rsw.cummins.com). For information regarding RAPIDSERVE™ Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	**Code**
Account Code:	65
Pay Code:	Distributor = X
Pay Code:	Dealer = D
Pay Code:	International = I
Failure Code:	WUSSCR

Attachments

Click here to see c2108_esn-list.xls

(/service/english/attachments/c2108_esn-list.xls) Click here to see c2108_isc_isl_cm2250_transit_scr_listing_attach-b.xls

(/service/english/attachments/c2108_isc_isl_cm2250_transit_scr_listing_attach-b.xls)

Engine Family	Fuel System
6C, C8.3 ISC, ISCe, QSC8.3	CM2250
Design Application	**Market Application**
Automotive	All
Automotive	All

Last Modified: 22-Jan-2019