

SERVICE ACTION

Reference number:	SA-01-1144	Issued: 23 November, 2018
Subject:	Incorrect Alignment of Door Latch Striker	
Model(s):	Vantage 19MY	
VIN range:	Refer to the separately published list of affected Vehicle Identification Numbers (VINs)	
Applicable to:	All Dealers	
Distribute to:	After Sales Manager Executive Manager Service Manager Sales Manager	Warranty Staff Technician(s) Parts Staff

Reason for this Service Action

Aston Martin has identified that the door striker can be incorrectly aligned to the door latch on some Vantage 19MY vehicles. This prevents correct closure of the vehicle doors. Do the Workshop Procedure that follows to correct this problem.

Workshop Procedure

1. Visually inspect the door striker on both sides of the vehicle to make sure that it is aligned correctly.
2. If the door striker is aligned correctly and damage is not visible on the flat edge of the door striker, the check is complete.
3. If the door striker is not correctly aligned, the door striker must be removed (refer to Workshop Manual Procedure 01.14.CA for the right side door striker or 01.14.CB for the left side door striker).

Note: If contact marks are visible on the door striker (refer to Figure 1), the door striker is not correctly aligned.



Figure 1

4. Visually inspect the rivet head to make sure that it is flush on the door opening panel (refer to Figure 2).

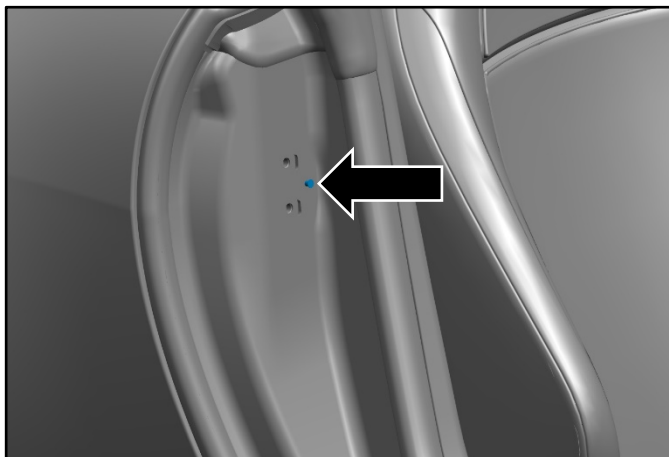


Figure 2

5. If the rivet head is not aligned correctly, use a punch (6mm diameter flat nose) with a mallet to align the rivet head correctly.
6. Install the door striker (refer to Workshop Manual Procedure 01.14.CA for the right side door striker or 01.14.CB for the left side door striker).
7. Do a check to make sure that the door closes correctly. Adjust the door if necessary.

Warranty Data

Procedure and Labour Time

Description	Labour Time (Inspect)	Labour Time (Inspect and Repair)	Tier
Inspect and if necessary adjust Right Side striker	0.05 hours	0.05 hours	A
Inspect and if necessary adjust Left Side striker	0.05 hours	0.05 hours	B
Inspect and if necessary adjust Left Side and Right Side striker	0.05 hours	0.1 hours	C

Please Note:

When you have completed this Service Action, make sure that you make an entry in Section A of the Vehicle Owner's Guide to show that the procedure is completed.

If you have any questions related to this Service Action, please contact: Aston Martin Technical Services
on: +44 (0) 1926 644720, email: askamtech@astonmartin.com,
or contact your After Sales Manager.

The English version of this Service Action is written in
Simplified Technical English to ASD-STE100™.