

On-car analysis list from December 13th, 2018
please contact VW Helpline before attempting repair

| | Models | MY | Engine | Transmission | Topic | Customer Complaint |
|-------------------|-----------------------|-----------|----------------------|---------------------|-------------------------------------|--|
| Powertrain | Beetle, Jetta, Passat | 16-18 | 1.8T (CPRA,CPKA) | All | MIL-on P0420 | MIL-on with P0420 in the ECM (untouched vehicles) |
| | Jetta | 19 | All | All | Rear Main Seal Leak | Customer states there is an engine oil leak (MUST be ENGINE OIL) (untouched vehicles) |
| | ATLAS | 18-19 | 3.6L (CDVC) | All | Cylinder Head Cover Leak | Customer states there is an engine oil leak (untouched vehicles) |
| | Touareg, Atlas | 17-18 | 3.6L (CGRA, CDVC) | All | Coolant Leak | Coolant leak at the mechanical coolant pump or head gasket (untouched vehicles) |
| Body | ATLAS | 18 | All | All | Side Mirror Glass Cracked | Side mirror glass cracked (untouched vehicles) |
| | ATLAS | 18 | All | All | 2nd Row Seat Noise | Customer states 2nd row seat rattles while driving (ONLY VEHICLES AFTER VIN JC555474) (untouched vehicles) |
| | Tiguan LWB | 18 | All | All | Windshield Trim - Trim Loose/Warped | Windshield Trim - Trim Loose/Warped (untouched vehicles) |
| Chassis | ATLAS | 18 | All | All | Suspension Noise | Customer states noise from front suspension while driving (noise must be from Control Arm area) (untouched vehicles) |
| Electrical | Passat, Atlas | 17-18 | All | All | Key Inoperative | Customer states remote key inoperative (Cars with Kessy system ONLY) (MUST be under 12 month, 12,000 miles) |
| | Jetta, Passat | 18 | All | All | Airbag Light | Airbag light on with Fault Code B200000 in the Airbag Control Module (untouched vehicles) |
| | Atlas | 18 | All | All | Park Distance Control | Customer states park distance control too sensitive (untouched vehicles) |