

On-car analysis list from December 5th, 2018
please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Beetle, Jetta, Passat	16-18	1.8T (CPRA,CPKA)	All	MIL-on P0420	MIL-on with P0420 in the ECM (untouched vehicles)
	Touareg, Atlas	17-18	3.6L (CGRA, CDVC)	All	Coolant Leak	Coolant leak at the mechanical coolant pump or head gasket (untouched vehicles)
Body	ATLAS	18	All	All	Side Mirror Glass Cracked	Side mirror glass cracked (untouched vehicles)
	ATLAS	18	All	All	2nd Row Seat Noise	Customer states 2nd row seat rattles while driving (untouched vehicles)
	Tiguan LWB	18	All	All	Windshield Trim - Trim Loose/Warped	Windshield Trim - Trim Loose/Warped (untouched vehicles)
Chassis	ATLAS	18	All	All	Suspension Noise	Customer states noise from front suspension while driving (noise must be from Control Arm area) (untouched vehicles)
Electrical	Passat, Atlas	17-18	All	All	Key Inoperative	Customer states remote key inoperative (Cars with Kessy system ONLY) (MUST be under 12 month, 12,000 miles)
	Jetta, Passat	18	All	All	Airbag Light	Airbag light on with Fault Code B200000 in the Airbag Control Module (untouched vehicles)
	Atlas	18	All	All	Park Distance Control	Customer states park distance control too sensitive (untouched vehicles)