

VWoA Compliance

From: Volkswagen Dealer TDI Communications <lists@volkswagenresources.com>
Sent: Thursday, December 06, 2018 1:45 PM
To: VWoA Compliance
Subject: AEM-Correction Approved for Generation 2 Passat Vehicles



December 6, 2018

TO: Dealer Principals, General Managers and Service Managers

RE: AEM-Correction Approved for Generation 2 Passat Vehicles

Dear Volkswagen Dealers,

As a follow up to our notice sent out on September 7, 2018 where we advised you of a temporary pause on modifications to Generation 2 TDI vehicles, we are happy to say that we have reached a technical and regulatory resolution on the condition that may have caused vehicles to trigger the P204F fault code. Beginning on December 20th you may resume modifications to Generation 2 TDI vehicles.

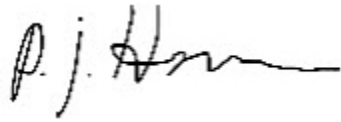
We have sent a notification to affected customers notifying them that a fix is available for the problem that occurred with the AEM for their vehicles, and that they should contact your dealerships to schedule an appointment to receive the software upgrade and, as needed, their AEM. The software flash to resolve the issue that triggered the P204F fault code will be a separate emissions service action, **23Z3**, that may be completed, at the customer's option, to alleviate future concern regarding this condition.

Please note that while we recommend all customers receive this update, it is **optional**, and should not be done without customer consent. To help ensure that customers are aware that this is an optional update, we have provided a copy of the **attached notification** within the repair instructions for you to have available to print for the customer at your stores should they not already be aware of the implications of receiving this update.

You may have also noted that we have not been offering these vehicles for resale for an extended period of time. With this approval, and resumption of AEMs on December 20th you will start to see these vehicles available for purchase on the TDI Direct portal. Please note that in addition to the AEM (23U4) and the AEM Correction (23Z3), these vehicles will also need to close out additional campaigns including Takata airbag (69Q9), Heatshield (23W5), Exhaust Flap (26K3), as well as various other campaigns that will ensure good shop business as these vehicles are brought back through your dealerships. Please be assured that we have robust parts supply for these vehicles and for all other campaigns affecting these vehicles, so buy with confidence and ensure that all open campaigns are closed prior to customer delivery.

Thank you again for your continued support as we near the end of the 2.0L Consumer Claims Program.

Sincerely,

A handwritten signature in black ink, appearing to read "P. J. Hannon". The signature is fluid and cursive, with a long horizontal stroke at the end.

Patrick Hannon
Vice President, TDI Settlement Program
Volkswagen Group of America, Inc.