



# TECHNICAL SERVICE BULLETIN

## Fuel Slosh Noise - All Wheel Drive (AWD)

**18-2378**  
14 December  
2018

This bulletin supersedes 17-2046. Reason for update: Concern Carryover to New Model

### Model:

<b>Ford</b> 2015-2019 Edge
<b>Lincoln</b> 2016-2018 MKX
2019 Nautilus

### Summary

This article supersedes TSB 17-2046 to update the vehicles affected.

**Issue:** Some 2015-2019 Edge, 2016-2018 MKX, and 2019 Nautilus vehicles equipped with all wheel drive (AWD) may exhibit a fuel slosh noise primarily when the fuel tank is over 3/4 full and when driving at low speeds. This may be due to the fuel moving around in the fuel tank.

**Action:** Follow the Service Procedure steps to correct the condition.

### Parts

Part Number	Description	Quantity
H2GZ-9054-A	Fuel Tank Strap	2
W718813-S442	Fuel Tank Bolt	4

**Warranty Status:** Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

### Labor Times

Description	Operation No.	Time
2015-2019 Edge AWD, 2016-2018 MKX AWD, 2019 Nautilus AWD: Replace The Fuel Tank Straps (Do Not Use With Any Other Labor Operations)	182378A	0.4 Hrs.

### Repair/Claim Coding

Causal Part:	9054
Condition Code:	01

### Service Procedure

1. Is the customer concern a fuel slosh noise coming from underneath the vehicle that occurs primarily when the fuel tank is around 3/4 full and when driving at low speeds?
  - (1). Yes - go to Step 2.
  - (2). No - this article does not apply. Refer to Workshop Manual (WSM), Section 100-04 for normal diagnostics.
2. Raise the vehicle on a hoist. Refer to WSM, Section 310-01.
3. Support the fuel tank using a powertrain lift.
4. Remove and discard the fuel tank straps and fasteners.
5. Install new fuel tank straps and fasteners.

(1). Tighten bolts to 25 +/- 3.8 Nm (18 +/- 2.8 lb-ft.).

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