



TECHNICAL SERVICE BULLETIN

Vista Roof - Glass Binding/Sticking, Glass Stuck Open Or Closed, Noisy Operation Including Chatter, Rattling, And/Or Grinding

18-2374

11 December
2018

Model:

Ford 2015-2019 F-150
2017-2019 F-Super Duty
2018-2019 Expedition
Lincoln 2018-2019 Navigator

Issue: Some 2015-2019 F-150, 2017-2019 F-Super Duty, 2018-2019 Expedition/Navigator vehicles equipped with a vista roof opening panel may exhibit a binding/sticking, glass stuck open or closed, noisy operation including chatter, rattling, or grinding. This may be due to the glass brackets cracking and/or breaking apart. The glass panel brackets are serviceable separately from the frame assembly and require the roof opening panel glass to be moved to the vent position.

Action: Follow the Service Procedure steps to correct the condition.

Parts

Part Number	Description	Quantity
FL3Z-1651070-C	Glass Panel Bracket Kit	1
FL3Z-16500A66-A	Concertina Blind	2
Obtain Locally	Krytox® GPL-205 / 164-R4906 (Rotunda)	1

Warranty Status: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2015-2019 F-150, 2017-2019 F-Super Duty And 2018-2019 Expedition/Navigator With Vista Roof: Diagnose And Replace The Roof Opening Panel Glass Brackets (Do Not Use With Any Other Labor Operations)	182374A	1.0 Hrs.

Repair/Claim Coding

Causal Part:	1651070
Condition Code:	01

Tool List

Drive	Tool Name
1/4"	Power Tool
1/4"	Ratchet
1/4"	Torque Wrench
1/4"	3" Extension
1/4"	Torx® T20

Drive	Tool Name
1/4"	Phillips Socket
	Trim Tool
	Small Phillips Screwdriver
	Medium Flat Screwdriver
	Small Paint Brush
	Flashlight
	Magnet
	Tape Measure

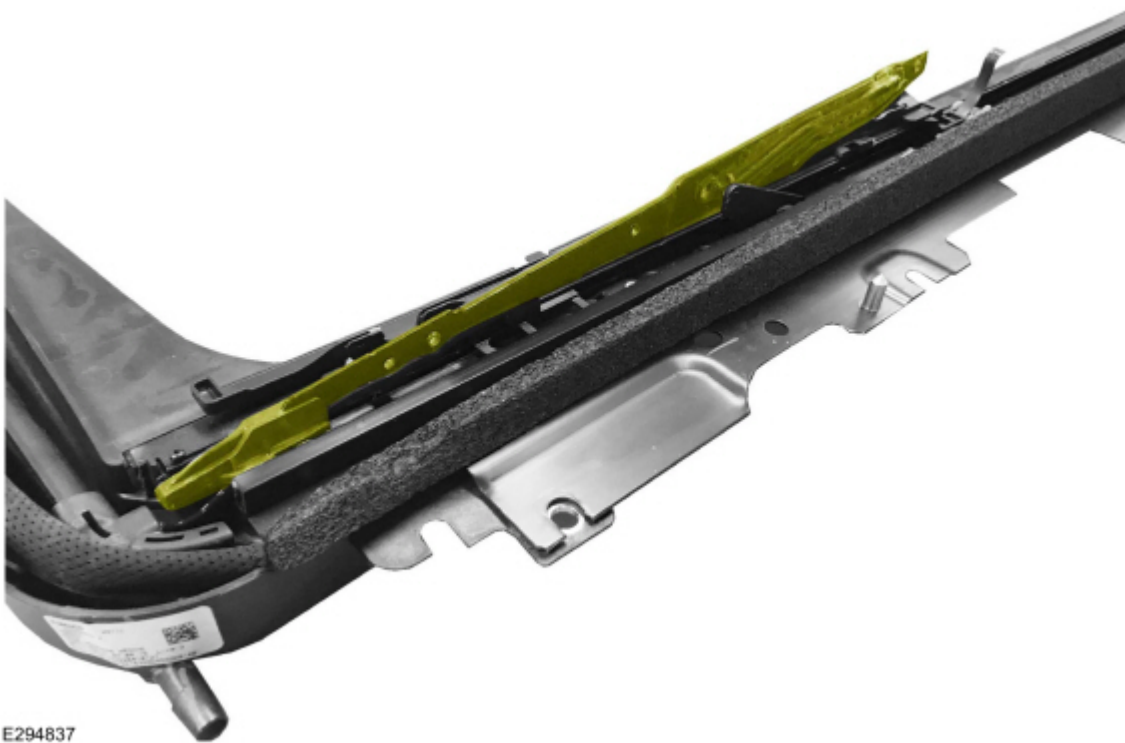
Service Procedure

1. Using the switch, attempt to move the roof opening panel glass into the vent position. Did the roof opening panel glass move to the vent position?

(1). Yes - replace the roof opening panel glass brackets. Make sure any and all debris is removed from the frame track during repairs. Refer to Workshop Manual (WSM), Section 501-17B. (Figure 1)

(2). No - this article does not apply. Refer to WSM, Section 501-17B.

Figure 1



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