

Reference	SSM74162
Models	XF / X260
Title	U3000-05 DTC Logged in the Chassis Control Module (CHCM)
Category	Chassis
Last modified	21-Dec-2018 00:00:00
Symptom	304000 Suspension System

Content **Applicable to XF Sportbrake models only**

Issue

Message on the Instrument cluster stating "Air suspension not in customer mode"
Diagnostic trouble code (DTC) U3000-05 logged in the Chassis Control Module (CHCM)
Vehicle suspension is in tight tolerance mode

Cause

U3000-05 is flagged when the vehicle is in tight tolerance mode

Action

Do not replace any parts. Please follow the steps below:

1. Connect the Jaguar Land Rover-approved Midtronics battery power supply to the vehicle startup battery.
2. Connect the Jaguar Land Rover-approved diagnostic equipment to the vehicle and begin a new session.

NOTE:

The Jaguar Land Rover-approved diagnostic equipment will read the correct Vehicle Identification Number (VIN) for the current vehicle and automatically take the vehicle out of Transit mode if required.

1. Follow all on-screen instructions.
2. Select 'ECU Diagnostics'
3. Select 'Chassis Control Module [CHCM]'
4. Select 'ECU Functions'
5. Select 'Suspension geometry set-up' and when prompted, select 'Normal mode'
6. Follow all on-screen instructions until the application completes successfully.
7. Exit the current session.
8. Disconnect the diagnostic equipment and battery power supply from the vehicle.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.