



SI M51 02 18  
Body Equipment

December 2018  
Technical Service

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## SPLIT REAR DOOR ONLY OPENS ON ONE SIDE

### MODEL

F54 (MINI Clubman)
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Produced through Oct. 31, 2018
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### SITUATION

When the key button is pressed to open the rear split doors, only the right split door opens. The left door remains closed even after pressing the button a second time.

There will be no issue when opening the rear doors using any other method.

The fault only occurs under the following circumstances:

1. The vehicle has had the following retrofit conversion performed: "Conversion: opening tailgate only possible after unlocking" as per SI M51 09 16.

And:

2. The vehicle door/key settings (using the I-Drive menu) are set to "Split doors will open only when vehicle is unlocked".

And:

3. The vehicle's current integration level (I-Level) is F056-18-03-500 or higher

And:

4. The vehicle's current integration level (I-Level) is lower than F056-18-11-520.



Note: If **all** 4 conditions above are not met at the same time, this bulletin does not apply. The current

vehicle I-Level can be found using ISTA 4, Air, or the key rear data.

### CAUSE

A software error in the Body Domain Controller (BDC).

### CORRECTION

Only for vehicles that meet all of the conditions mentioned above, update the vehicle software using ISTA version 4.14.2x (I-Level F056-18-11-520) or higher.

## PROCEDURE

1. Are all 4 required conditions (see above) met at the same time?

**Yes:** Continue to step 2.

**No:** Continue diagnostics using ISTA, this bulletin does not apply.

2. Perform a vehicle test using ISTA4.

Are any related faults present?

**Yes:** Continue diagnostics using ISTA, this bulletin does not apply.

**No:** Proceed to step 3.

3. Update the vehicle software using ISTA 4.14.2x (I-Level F056-18-11-520) or higher.

Note that ISTA will automatically reprogram and code all programmable control modules that do not have the latest software.

**Always connect a MINI approved battery charger/power supply (SI [M04 08 09](#)).**

For information on programming and coding with ISTA/P or ISTA NEXT, refer to CenterNet / TIS / Technical Documentation / Diagnostics and Programming / Programming Documentation

## WARRANTY INFORMATION

Covered under the terms of the MINI New Passenger Car Limited Warranty or the MINI NEXT/MINI Certified Pre-Owned Limited Warranty.

<b>Defect Code:</b>	<b>6138270200</b>	
<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
00 00 006	Refer to AIR/KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Main work)
Or:		
00 00 556	Refer to AIR/KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Plus work)
And:		
61 21 528	Refer to AIR/KSD2	Connect an approved battery charger/power supply (indicated in KSD2 as "Charging battery")
And:		
61 00 730	Refer to AIR/KSD2	Programming/encoding control unit(s)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006.

Refer to AIR/KSD2 for the corresponding flat rate unit (FRU) allowances.

### **Programming and Encoding - Vehicle Control Units**

During the same workshop visit, if a vehicle also requires another Technical Campaign or repair that also includes programming and encoding the control units, the programming procedure may only be invoiced one time.

A. The programming procedure automatically reprograms and encodes all vehicle control modules which do not have the latest software i-level. If one or more control module failures occur “during” this programming procedure:

- Please claim this “consequential” control module-related repair work under the defect code listed in this bulletin with the applicable AIR/KSD2 labor operations.

Please explain this additional work (The why and what) on the repair order and in the claim comments section.

B. For control module failures that occurred “prior” to performing this programming procedure:

- When “covered” under an applicable limited warranty, claim this control module-related repair work using the applicable defect code and labor operations (including diagnosis) in AIR/KSD2.

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