



## GROANING NOISE FROM DRIVER'S BACKREST

### MODEL

I12 (i8 Coupe)

### SITUATION

When the vehicle interior heats up beyond approx. 90° F, a groaning noise can occur if the driver exerts significant, concentrated pressure against the outer shoulder region of the seat's backrest.

This can occur when pressing against the backrest for support while entering or leaving the vehicle. It can also occur when pushing against the backrest to relieve fatigue while driving.



Friction between the contact points of the safety belt guide cover and the safety belt guide carrier plate which is attached to the backrest (general location is circled).

### CORRECTION

Install friction tape between the contact points of the safety belt guide cover and the safety belt guide carrier plate.

### PROCEDURE

Refer to repair instructions 52 13 ... Removing and installing belt guide on left seat. Refer to the attachment for the procedure on how to eliminate the noise.

### PARTS INFORMATION

Part Number	Description	Quantity
83 19 9 407 798	Anti-abrasion film tape (W=15mm,L=33m)	Sublet

### WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

<b>Defect Code:</b>	<b>7211163900</b>	<b>Trim panel of safety belt guide loop on front safety belt- disruptive noises</b>
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#### Repairing one side

<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
51 00 001	3 FRU	Work time for removing and installing guide on front seat on left or right and installing friction tape between the contact points (Main work)
Or:		
51 00 001	2 FRU	Work time for removing and installing guide on front seat on left or right and installing friction tape between the contact points (Plus work)

Or:

#### Repairing both sides

<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
51 00 001	5 FRU	Work time for removing and installing guides on both front seats and installing friction tape between the contact points (Main work)
Or:		
51 00 001	4 FRU	Work time for removing and installing guides on both front seats and installing friction tape between the contact points (Plus work)

And:

#### Sublet – Bulk Materials

<b>Sublet Code 4</b>	Up to \$5.00	Reimbursement for the used quantity of repair-related bulk material (Please do not use the part number for claim submission)
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Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

## ATTACHMENTS

View PDF attachment [B72 01 18 attachment](#).

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### Eliminating the groaning noise from the driver's backrest safety belt guide



General area to be repaired.

The passenger backrest is not affected.



1. Remove the safety belt guide trim by carefully prying upward and outwards from the outer edge with a suitable trim removal tool.

The contact and corresponding abrasion points are circled, and shown in detail in Step 2.

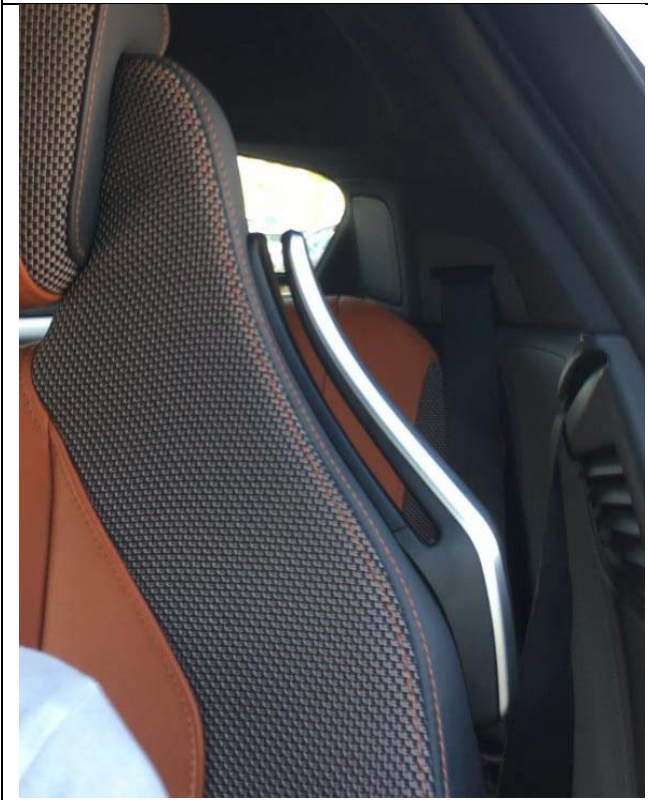


2. Look closely for material abrasion (circled) on the belt guide trim and on the carrier plate.



3. Apply film tape 83 19 9 407 798 to the carrier plate at the contact points (arrows/circled).

General location shown at left; close-up below.



4. Reinstall the belt guide and confirm that there is no more groaning noise when applying pressure to the backrest near the belt guide.