



SI B52 07 18
Seats

December 2018
Technical Service

SEAT THIGH SUPPORT UPHOLSTERY IS PROTRUDING

MODEL

F22 (2 Series Coupe)	F23 (2 Series Convertible)	F30 (3 Series Sedan)	F31 (3 Series Sports Wagon)
F32 (4 Series Coupe)	F87 (M2)		

- Equipped with Sport Seats
- General affected production date range is from July 1, 2011

SITUATION



The upholstery of the sport seat adjustable thigh support may become exposed. The protrusions (general location indicated by arrow) can occur on either front corner of the seat thigh support.

CAUSE

The upholstery may dislodge slightly from the thigh support base over time from repeated compression due to normal use.

CORRECTION

Reattach the seat upholstery to the thigh support base.





Note: Parts replacement will not provide a solution to this situation.

PARTS INFORMATION

Part Number	Description	Quantity
Locally sourced (NPN)	Double-sided tape	As needed

PROCEDURE

1. Remove the thigh support per Repair Instructions 52 15 050 "Remove or install thigh support at the front seat (sport) on the left or right
2. Carefully remove the upholstery from the thigh support to expose the support base.
3. Obtain 2 pieces of double-sided tape (locally sourced).

	<p>3. Cut the double-sided tape into 4 pieces as shown. Remove the protective film from one side of double-sided tape. Apply the tape to the front face of the support base (highlighted in red).</p> <p>Press the tape firmly for maximum adhesion folding over the corners.</p>
	<p>4. Remove the protective film from the other side of the tape. Shape the foam and press it against the tape so that the foam is flush with the support base.</p> <p>5. Reassemble the thigh support.</p>

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	5210082900	Thigh support, front seat jammed/stuck
Labor Operation:	Labor Allowance:	Description:
52 15 403	Refer to KSD2/AIR	Removing and installing the thigh support cover on the front seat, left or right (Main work)
Or:		
52 15 903	Refer to KSD2/AIR	Removing and installing the thigh support cover on the front seat, left or right (Plus work)
And, if necessary:		
52 00 001	3 FRU	Work time for removing and installing the thigh support cover on the front seat, the other side (Associated work with 52 15 403/903)

If you are using a Main labor code for another repair, use the Plus code labor operation 52 15 903 instead of 52 15 403

Refer to KSD2/AIR for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 52 00 001 is not considered a Main labor operation. Also, since the “work time” FRU allowance to be claimed is specified, a separate punch time is not required. However, it still requires an explanation on the repair order and in the claim comments section.

And:

Sublet – Bulk Materials

Sublet Code 4	Up to \$4.00	Reimbursement for the repair-related bulk materials (Do not use part numbers for claim submission)
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Sublet reimbursement calculations for the “used quantities” of the repair-related bulk material:

- Other material not available through BMW and obtained locally are at “cost plus 20 percent.”

Enter these material costs in sublet and itemize the amounts on the repair order and in the claim comment section.

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