

- ATTENTION:**
- GENERAL MANAGER
  - PARTS MANAGER
  - CLAIMS PERSONNEL
  - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.


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QUALITY DRIVEN® SERVICE

## SERVICE BULLETIN

**APPLICABILITY:** 2019MY Legacy and Outback  
 2019MY Impreza 2.0  
 2019MY Ascent

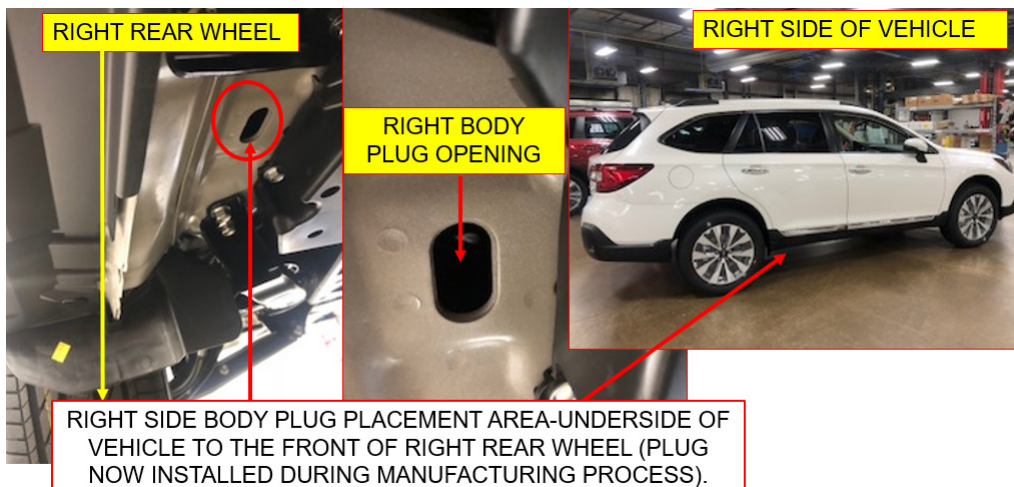
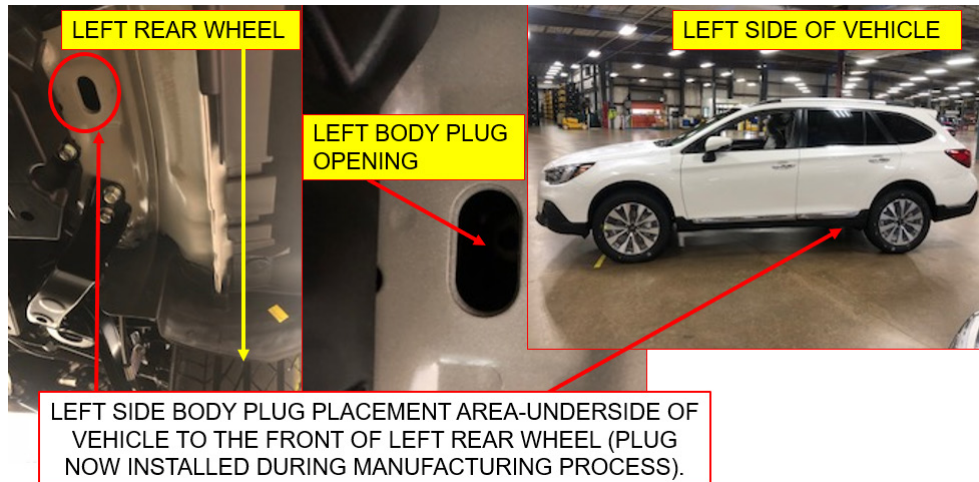
**NUMBER:** 01-178-18

**DATE:** 12/28/18

**SUBJECT:** Body Plugs for Tie-Down Access

### INTRODUCTION:

This Service Information bulletin announces a procedure change regarding installation of the body plugs used to close the tie-down chain access holes in the vehicle underbody. Previously, these body plugs were placed in the glove box during vehicle assembly and installed by Retailers as part of the Pre-Delivery Inspection (PDI) procedure. Recently, the use of “soft” tie-down straps for vehicle securement during transport has replaced the tie-down chains (no longer a SOA-accepted securement method) used previously. For this reason, the access hole body plugs are now installed during vehicle assembly.



*Continued...*

## IMPORTANT NOTES:

- SOA **strongly** recommends the chain-type tie down method for vehicle securement not be used other than for emergency transport.
- If any of these body plugs are found missing, they **must** be installed or replaced.

## REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.

**CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.**

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

**Subaru of America, Inc. is ISO 14001 Compliant**

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.