Attention: Parts Manager Inventory

December 21st, 2018

Special Notice SM 185-2018:

- 8S0-820-373-A –SXI (Switch)
- 8S0-820-373-B -SXI
- 8S0-820-373-C -SXI
- 8S0-820-373-D -SXI

In order to promptly receive your credit and to improve the level of parts that reach your customers: Please return your inventory of the above-listed material numbers to your facing PDC, no later than 1/11/2019. Return all parts prior to production date of 23.11.18 (dd.mm.yy). Example of a correct part below.



Your cooperation in using the following claims procedures is appreciated:

- 1. File a separate "Claim with Return" selecting "DIr Sup. Req. Return" under item type, completing your dealer comments with the Special Notice Number and Parts Circular number referenced above
- 2. Review Parts On Command the following day for the Delivery List document; contact your facing PDC with any problems or delays
- 3. Enter your 40000XXXXX delivery document number on a YELLOW DEPOT REQUEST RETURN label
- 4. Adhere the YELLOW DEPOT REQUEST RETURN label to the package(s) containing the returned parts
- 5. Include one copy of the Delivery Document with the returned part(s).

Items returned after the above-mentioned date WILL NOT be accepted on any type of return/buyback.

Please re-order required new materials using the **same part number**.