



Technical Service Bulletin

91 SIRIUSXM presets lost after a channel list update

91 18 21 2051527/3 December 4, 2018. Supersedes Technical Service Bulletin Group 91 number 18-00 dated June 12, 2018 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4	2013 - 2016	All	MMI 3G+
A5, A5 Cabriolet	2013 - 2017	All	MMI 3G+
A6, A7	2012 – 2017	All	MMI 3G+
A8	2011 - 2018	All	MMI 3G+
Q3	2015 - 2018	All	MMI 3G+
Q5	2009 - 2017	All	MMI 3G+
Q7	2010 – 2017	All	MMI 3G+

Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised <i>Production Solution</i> (Updated information) Revised <i>Service</i> (Updated information)
2	06/12/2018	Revised header data (Corrected Elsa display issue)
1	06/11/2018	Initial publication

Customer states:

- Multiple Sirius presets are missing.

Workshop findings:

- No DTCs are stored.
- Presets can be reassigned.

Technical Background

A Sirius channel list update has been applied to the MMI over the air. This type of an update might cause Sirius presets to be deleted.



Technical Service Bulletin

Production Solution

Not applicable.

Service

No repair is available.

1. Do not perform any repairs. Any repairs for this concern may be denied.
2. Communicate to the customer that:
 - a. The problem is caused by the timing of certain parts of a Sirius channel list update.
 - b. On average, Sirius may update the channel list six to eight times a year.
 - c. Usually, only presets above position 20 are lost.
 - d. The software in the MMI 3G+ cannot be adapted to the Sirius timing due to it being a legacy system.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2051527) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2018 Audi of America, Inc. All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites without the prior expressed written permission of the publisher.