

**Replacement Keys Disallow KESSY Function**

**Vehicles Affected**

Model	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
Panamera	2017-on	971	n/a	n/a

**Revision History**

Revision	Release Date	Changes
1	December 12, 2018	Part numbers and SBT numbers were added
0	November 19, 2018	Initial Release

**Concern**

The customer complains that particular KESSY features (usually keyless entry and keyless locking) do not function on at least one remote key. The key still functions for remote unlocking and locking. In other words, the vehicle functions normally if the customer presses the unlock or lock buttons on the remote key. The workshop confirms this behavior.

This issue is found on replacement keys and not on the original keys from the factory. The nonfunctioning replacement key is marked with the model designation "PK1". (See figure 1.) A fully functional key will have the model designation "PK3". (See figure 2.)



Figure 1

**Technical Background**

There is a mismatch between parts distribution and stock coding for vehicles with KESSY. PK1 keys will not necessarily work with a KESSY system. This symptom will be persistent (not intermittent). Only PK3 keys will have KESSY function with all typical coding combinations.

PK1 and PK3 keys have different part numbers. In the parts catalog, there is no distinction made between KESSY and non-KESSY keys.

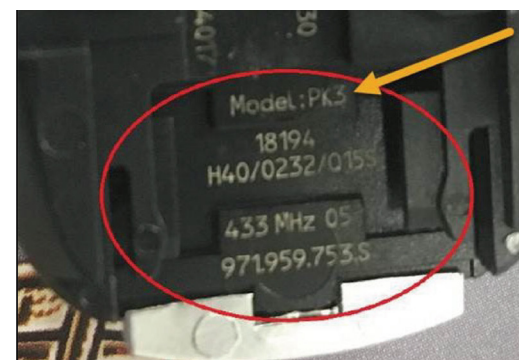


Figure 2

### Service Information

Order **PK3** keys using this part number: **00004399050**.

Please note: A single vehicle should not have a mix of key models. Ensure that all keys assigned to the vehicle are **PK3**.

### Search Items

KESSEY, key fob, parts, PET, handheld transmitter, passive entry

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