

WJ61 - Checking Filler Flap and Replacing it if Necessary (Workshop Campaign)

Model Line: **Panamera (971)**

Model Year: **As of 2017 up to 2019**

Subject: **Filler flap**

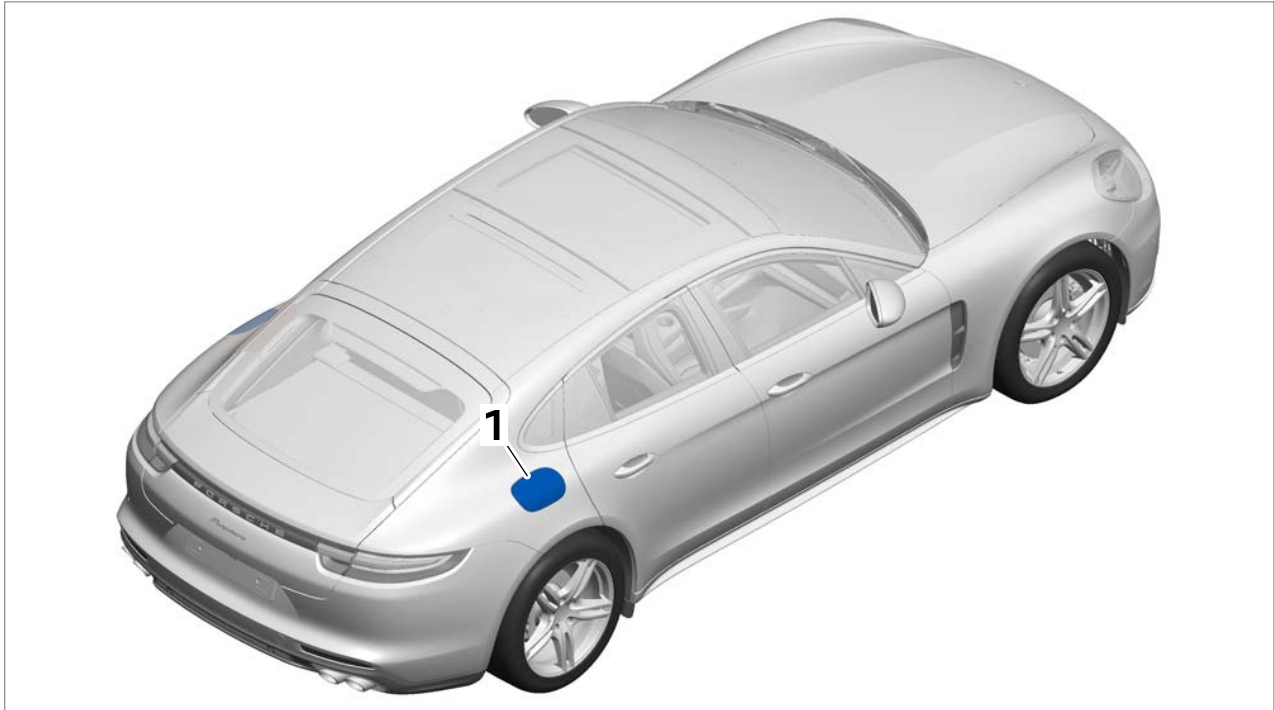
Information: **There is a possibility that the required clearance of the filler flap with respect to the body side panel is not guaranteed under all conditions due to unfavorable tolerances.**

As a result, the filler flap may be difficult to open and close.

Remedial Action: Check filler flap and replace it if necessary.

Affected Vehicles: Only the vehicles assigned to the campaign (see also PIWIS Vehicle information). This campaign affects 9,228 vehicles in North America.

Installation
position:



Installation position of filler flap

1 – Filler flap

Parts required

Parts Info: **Please note: Dealers will receive initial allocation of 6 of the required Non-Hybrid Filler Flap part number (00004330428). If additional parts needed before next allocation, please order if necessary by emailing recallrelease@porsche.us.**

All Hybrid Charge Port Door parts (00004330429) must be ordered if necessary by emailing recallrelease@porsche.us.

No parts are required for **checking** the filler flap.

Parts required if the **filler flap has to be replaced**:

Part No.	Designation	Qty.
00004330428	⇒ Filler flap	1 ea. (only if required)

Expendable items:

Materials required for **painting** the filler flap:

- Paint in vehicle color*

* For warranty processing, enter the Part No. **WJ610000001**, with the "expendable items" designation as an **additional part** in the warranty claim.

This includes all materials used for the entire area for the respective labor operation (including masking materials, sanding materials and cleaning agents as well as paint in vehicle color).

For details, see ⇒ *Technical Information 'Warranty processing'*.

Required tools

Tools:

- Steel rule (or locally available equivalent tool)
- Feeler gauge, 0.80 mm (or locally available equivalent tool)

Checking filler flap



Information

Prerequisite for checking the filler flap:

- The filler flap can be opened and closed properly

If this is **not** possible, the filler flap must be **replaced**.

A further check is not required in this case.

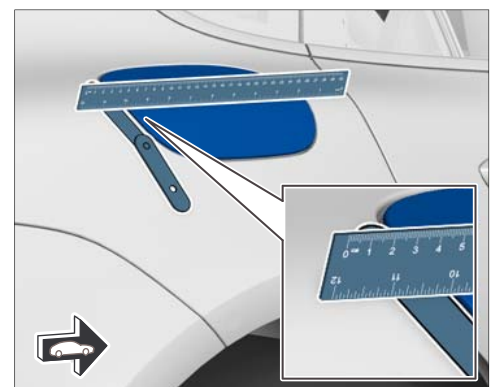
Please document the fact that the filler flap cannot be opened or closed properly by attaching digital photos or a video in PQIS.

For instructions for replacing the filler flap, see ⇒ *Technical Information 'Replacing filler flap'*.

Work Procedure: 1 Check projection between the filler flap and rear side panel in the locking mechanism area.

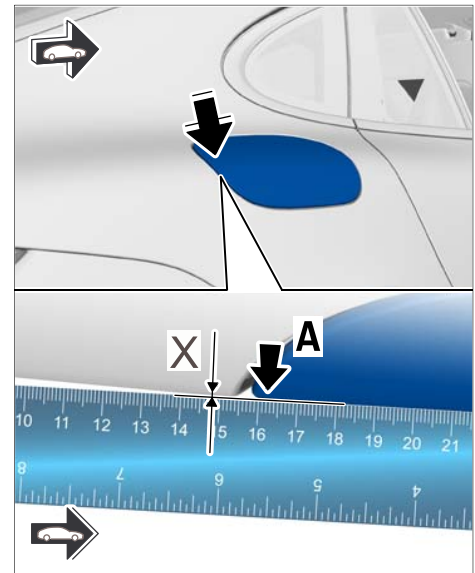
Pay particular attention to the following points:

- Check the filler flap using a steel rule and feeler gauge with the filler flap fully closed ⇒ *Checking filler flap*.



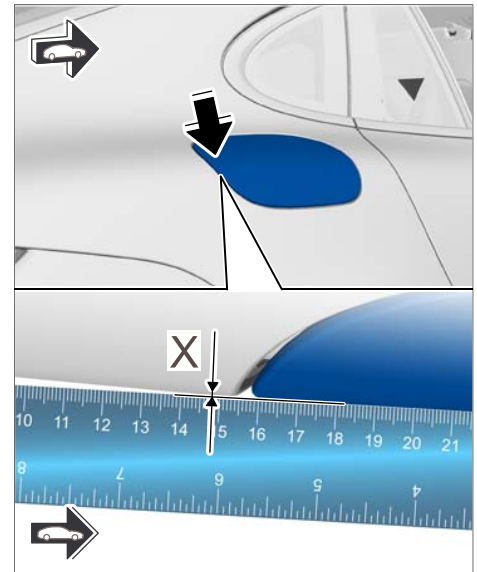
Checking filler flap

- Make sure not to scratch the paint surface when using the steel rule.
- Position the steel rule at the center at the same height as the locking mechanism as shown
⇒ *Checking filler flap* with the edge on the filler flap.
- Make sure that the steel rule is completely touching the filler flap, particularly in the rear area ⇒ *Checking projection of filler flap -arrow A-*.



Checking projection of filler flap

- Do not put pressure on the steel rule.
- Use a 0.80-mm feeler gauge because the required projection of the filler flap with respect to the side panel must be at least 0.80 mm.
- Push in the feeler gauge at the steel rule directly after the body gap between the filler flap and side panel and check the projection at this point ⇒ *Checking projection of filler flap -dimension X-*.
- Repeat the check at least twice. To do this, position the steel rule slightly above and below the original test position at the same height as the locking mechanism and check the projection again there.
- **Required projection value:** The **projection** from **filler flap to side panel** directly after the **body gap** between the filler flap and side panel **must be greater than or equal to 0.80 mm** (⇒ *Projection of filler flap -dimension X-*).



Projection of filler flap

- Document the results of the check. To do this, attach digital photos in PQIS showing the projection of the filler flap and the check performed using the feeler gauge.

Subsequent procedure, depending on the result of the check:

- The projection is **greater than or equal to 0.80 mm** at **all previously checked positions**: The filler flap does **not** have to be replaced. Continue with **Step 2**.
- The projection is **less than 0.80 mm** at **one of the previously checked positions**: **Replace** the filler flap. For instructions, see ⇒ *Technical Information 'Replacing filler flap'*.

- 2 Enter the campaign in the Warranty and Maintenance booklet.

End of remedial action.

For warranty processing, see **Scope 1** under ⇒ *Technical Information 'Warranty processing'*.

Replacing filler flap

- 1 Open the flap ⇒ *Removing flap -2-*.
- 2 Release catch ⇒ *Removing flap -1-* using a suitable tool and pull off the filler flap ⇒ *Removing flap -2-* (⇒ *Removing flap -arrow-*).
- 3 Paint new filler flap ⇒ *Removing flap -2-* in vehicle colour.

**Information****Painting stage S1 - new part painting**

The painting of new body parts - including sub-parts and sections - is referred to as "new part painting". A differentiation is made between screwed parts and welded parts.

The painting of visible and invisible interior surfaces, e.g. the lid hinge, is classified as Painting stage 1.

Stage 1 includes:

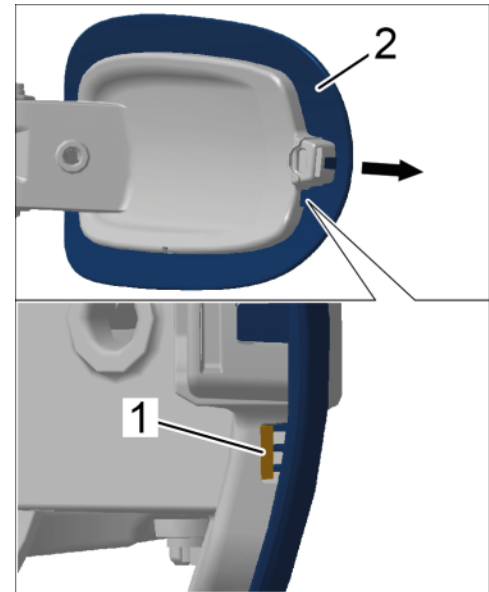
- Phase I - Preparation
- Phase II - Priming
- Phase III – Painting
- Phase IV - Applying clear lacquer

Information on painting can be found in the "Paint Manual - Painting method for plastic components".

- 4 Carefully push new filler flap/charge port door ⇒ *Removing flap -2-* into the guides until it locks with an audible click.
- 5 Carry out a function test on the filler flap. To do this, close the flap and then open it again.
- 6 Close the flap.
- 7 Enter the campaign in the Warranty and Maintenance booklet.

End of remedial action.

For warranty processing, see **Scopes 3 - 4** under ⇒ *Technical Information 'Warranty processing'*.

*Removing flap*

Warranty processing



Information

The filler flap must always be checked by a Porsche dealership.

- Porsche dealerships that carry out **this campaign fully** must submit an invoice for the relevant scope from **scopes 1 or 3**.
- Porsche dealerships that hand the filler flap over to an **external service provider** in order to carry out the required **painting work** must submit an invoice for **Scope 4**. In this case, please document a copy of the invoice in PQIS.

Scope 1: **Checking projection between filler flap and side panel**

- The **filler flap** does **not have to be replaced**

Working time:

Checking projection between filler flap and side panel	Labor time: 21 TU
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⇒ **Damage Code WJ61 066 000 1**

Scope 2: Only relevant for Hybrid vehicles – see relevant Technical Information for these vehicle types

Scope 3: **Checking projection between filler flap and side panel – Replacing filler flap**

- All work required for replacing the filler flap was carried out **fully** by the **Porsche dealership**

Working time:

Replacing filler flap	Labor time: 154 TU
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Includes: Checking projection between filler flap and side panel
 Removing and installing filler flap
 Painting filler flap in vehicle color

Parts required:

00004330428	Filler flap	1 ea.
WJ610000001*	Expendable items (masking materials, sanding materials and cleaning agents, paint in vehicle color)	1 ea. (for warranty invoicing only)

* For warranty processing, enter the Part No. **WJ610000001** with the "expendable items" designation as an **additional part** costing \$13.50 USD in the warranty claim.

⇒ **Damage Code WJ61 066 000 2**

Scope 4: **Checking projection between filler flap and side panel – Replacing filler flap**

- The filler flap was **painted** by an **external service provider**

Working time:

Replacing filler flap

Labor time: **24 TU**Includes: Checking projection between filler flap and side panel
Removing and installing filler flap**Parts required:**

00004330428	Filler flap	1 ea.
WJ610000001*	Expendable items (masking materials, sanding materials and cleaning agents, paint in vehicle color)	1 ea. (for warranty invoicing only)

Sublet labor:

Painting filler flap in vehicle color

Sublet labor time:
max. 130 TU

* For warranty processing, enter the Part No. **WJ610000001** with the "expendable items" designation as an **additional part** costing \$13.50 USD in the warranty claim.

⇒ **Damage Code WJ61 066 000 2**

Scopes 5 - 10: Only relevant for Hybrid vehicles – see relevant Technical Information for these vehicle types

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