

**Complaint - Tail Light Has Visual Defects (161/18)**



**Information**

This Quick Information shall remain valid until a sufficient number of improved spare parts are available and will be replaced accordingly.

**The procedure described under "Information" must be followed until such a time as the required spare parts are available.**

Vehicle Type: **Cayenne (9YA)**

Model Year: **As of 2018 up to 2019**

Subject: **Tail light**

Information: **Due to production errors, the tail lights can have visual defects. These may be slight cracks at the edges ("shining line") or significant cracks.**



**Information**

- Due to **production errors** and the resultant **supply bottleneck**, **only** tail lights with "**significant defects**" **may be replaced** until such a time as more spare parts are available from the supplier.
- See **Differentiation** section for examples of "slight" and "significant" defects.
- This Quick Information will be updated accordingly when the supply situation changes.

Differentiation: **Case 1: Slight defect**

⇒ *Example 1: Slight defect*

⇒ Replacement **must** be delayed until the new tail light is available in sufficient quality and quantity.



*Example 1: Slight defect*

**Case 2: Significant defect**

⇒ *Example 2: Significant defect*

⇒ The tail light may be ordered and replaced.



Example 2: Significant defect

Invoicing: For invoicing and documentation using PQIS, enter the following coding:

Location (FES5)	94310	Tail light
Damage type (SA4)	1500	cracked/broken

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