

C-12 C-13, Cylinder Pack (20R4305 0R8777) incorrect bolts

(Status Updated: 03Jan2019)

CPI Number: 435264

Status: Open , Active

6 Sigma Phase: Define

Commercial Impact:

Initial Project Activation Date: 30Nov2018

Target Completion Date: 30Jun2019

Models: [\(More...\)](#)

(140H),	(14M),	(14M 3),	(16H),	(16M),	(16M 3),	(18M 3),	(3196),
(336D LN OEM),	(345B L),	(345C),	(345C FM HEEL),	(345C HVG UHD OEM),	(345C L),	(345C L UHD OEM),	(345C LVG UHD OEM),
(345C MH FCR),	(345C MH HCR),	(345C OEM),	(345D),	(345D L),	(345D LC-VG),	(345D OEM),	(349),
(349D),	(349D 2),	(349D 2 OEM),	(349D 2L),	(349D L),	(349D L OEM),	(349D L-VG),	(365B L),
(365B L II),	(365B L II FS),	(365B L II MH),	(365B L MH),	(725),	(730),	(730 OEM),	(730C),

Symptom/Description:

Incorrect bolt(s) 7C-8639 instead of the required 115-2973 bolt(s) were found installed in packs (20R-4305 and 0R-8777) at engine assembly C-12/C-13 station.

Part Number:

0R-8777 (CYLINDER PACK AS) 20R-4305 (CYLINDER PACK AS)

Dealer Status:

Root cause identified and process improvements have been implemented. QPR's issued to inspect all "loose" rods in depots for incorrect bolts. Morton stored Precious metal kits will be inspected for incorrect bolts. Morton stored cylinder packs will be inspected for incorrect bolts.

Interim Action Info:

Repair Type: Field

Repair Action: Check Rod Bolts Before Installation for Correct Bolts.

Repair Eff S/N: 9NS[00001-99999],A5K[00001-99999],GLS[00001-99999],PBY[00001-99999],HRA[00001-99999],2KS[00001-99999],PDN[00001-99999],LEE[00001-99999],MBL[00001-99999],1DW[00001-99999],KCB[00001-99999],NFL[00001-99999],2XR[00001-99999],CPD[00001-99999],9HP[00001-99999],K1M[00001-99999],PBW[00001-99999],8YF[00001-99999],LGK[00001-99999],BEL[00001-99999],JAM[00001-99999],BDL[00001-99999],1WZ[00001-99999],A5Z[00001-99999],1YN[00001-99999],LTF[00001-99999],RRA[00001-99999],CSB[00001-99999]

Pub Type: No Data Available.

Pub Number: No Data Available.

Pub Date: No Data Available.

Repair Type: Field

Repair Action: Check Rod Bolts Before Installation for Correct Bolts.

Repair Eff S/N: 9NS[00001-99999],A5K[00001-99999],GLS[00001-99999],PBY[00001-99999],HRA[00001-99999],2KS[00001-99999],PDN[00001-99999],LEE[00001-99999],MBL[00001-99999],1DW[00001-99999],KCB[00001-99999],NFL[00001-99999],2XR[00001-99999],CPD[00001-99999],9HP[00001-99999],K1M[00001-99999],PBW[00001-99999],8YF[00001-99999],LGK[00001-99999],BEL[00001-99999],JAM[00001-99999],BDL[00001-99999],1WZ[00001-99999],A5Z[00001-99999],1YN[00001-99999],LTF[00001-99999],RRA[00001-99999],CSB[00001-99999]

Pub Type: No Data Available.

Pub Number: No Data Available.

Pub Date: No Data Available.

Root Cause:

No Data Available

Caterpillar Confidential: Yellow

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