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November 7, 2018

Dear Altec Owner,

Altec Industries, Inc. has developed a product improvement which relates to certain AT37, AT41, and AT48 M/P/S Units built with GX or GY in the serial number.

Refer to SIL 694 for items covered under the warranty policy. Altec will supply necessary parts to correct this condition.

In order to determine if your unit is affected by SIL 694, compare the serial number of your unit with the list of affected units as described on the SIL. The product improvement can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance.

At any time, you may contact Altec at 1-877 GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

We regret this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



Altec Industries, Inc.
Midwest Operations
St. Joseph, MO

SIL 694

Service Information Letter

Date: November 7, 2018

Units Affected: AT37, AT41, AT48 M/P/S units with GX or GY in the serial number
(Example 0717GX0253 or 0717GY128. If GH or GV is in serial number,
it is NOT affected by this SIL. See attached list)

Articulating Arm Drain Holes

Altec is committed to providing our customers reliable products from initial delivery throughout the useful life of the machine.

Altec found that some drain holes in the articulating arm had been filled with sealant instead of being left open to the air.

Altec requires each unit be inspected for sealed drain holes no later than 30 days after the receipt of this SIL. Use the inspection and repair procedure beginning on Page 2.

This repair is covered under the Altec Warranty Policy and can be performed by Altec, the customer, or the customer's warranty provider. Altec will perform the repair for free at an Altec facility. If the customer, or the customer's warranty provider performs the repair, a warranty claim must be submitted to be reimbursed for the cost of the parts and/or labor. Altec will allow up to \$45 for the labor to perform this repair. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the repair at the owner's location.

Inspection and Repair Procedure

Normal mechanics hand tools are required for the inspection and repair. Read and understand all steps of the instructions before beginning the procedure.

1. Position the unit on a level surface, apply the parking brake and chock the wheels. The inspection can be done with the boom stowed in the boom rest.
2. Inspect the articulating arm (refer to Figure 1) for four drain holes on the bottom of the arm. Look to see if the holes are plugged with sealant. Remove any sealant or contaminants that seal the holes using a $\frac{5}{16}$ " drill bit so all holes are open.

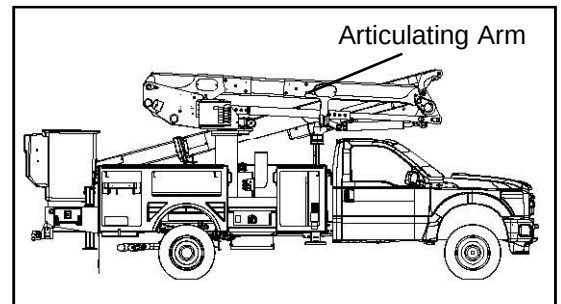


Figure 1 — Articulating Arm

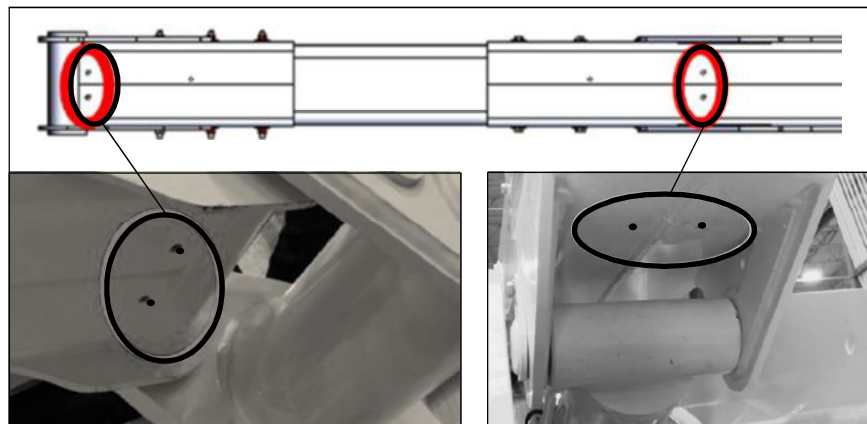


Figure 2 — Drain Hole Location

3. Return the unit to service.